# Articulating LCD/TV Monitor Mount - 10" to 27" Installation Guide 



IMPORTANT: If you don't understand the installation instructions, please consult an installation specialist.

## Caution

- Prior to installation of this product, the installation instructions should be read and completely understood. The installation instructions must be read to prevent personal injury and property damage. Keep these installation instructions in an easily accessible location for future reference.
- The maximum load capacity is $33 \mathrm{lbs}(15 \mathrm{~kg})$. Use with products exceeding the maximum load capacity may cause serious injury. See apparatus instructions.
- Recommended mounting surfaces: wood stud and solid-flat concrete. If the mount is to be installed on any surface other than wood studs or solid concrete, use suitable hardware (not included but commercially available).
- Do not install on a structure that is prone to vibration, movement or chance of impact. Failure to do so could result in damage to the display and/or damage to the mounting surface.
- Do not install near heater, fireplace, air conditioning, in direct sunlight or any other heat producing source. Failure to do so may result in damage to the display and could increase the risk of fire.
- The wall structure must be capable of supporting at least five (5) times the maximum load capacity as indicated. If not, the wall must be reinforced.
- Proper installation procedure by yourself or a qualified service technician, as outlined in the installation instructions, must be adhered to. Failure to do so could result in serious personal injury.
- When mounting to a wall that contains wood studs, confirm the dead center of the wood stud prior to installation, it is recommended that the wood studs be a minimum of $16^{\prime \prime}$ apart (if applicable).
- It is recommended that two people perform the installation. Injury and / or damage can result from dropping or mishandling the display.


## Hardware Kit

A
B
C
D

(x2) M6x60
 bolt concrete anchor small washer large washer


## Step 1: Wall Plate Installation

## Wood Stud Installation

1. Use a high quality electronic stud finder (commercially available) to locate dead center of a wood stud and mark the location with a pencil (figure 1-a).
2. Hold the wall plate to the wall, use the two mounting holes to mark the locations to be used for mounting the wall plate.
3. Take down the wall plate and drill two $2^{\prime \prime}$ deep holes, using a $1 / 8^{\prime \prime}$ drill bit, at the positions you've marked.
4. Attach the wall plate to the wall again and insert the bolts (A) and washers (D) into the holes and tighten (figure 1-b).


## Concrete/Brick Wall Installation

1. Hold the wall plate (figure 1-c) to the wall, use the two mounting holes to mark the locations to be used for mounting the wall plate. Locate the holes directly into the brick, block or concrete, never into the mortar between the blocks.
2. Pre-drill two holes to a depth of 2" using a $5 / 16^{\prime \prime}$ masonry drill bit at the positions you've marked and insert one concrete anchor (B) into each hole.
3. Position the wall plate to the
 wall again and insert the bolts (A) and washers (D) into the anchor as shown (figure 1-c).

## Step 2: Display Plate Installation

1. Place your TV screen down on a soft, flat surface, and locate the threaded mounting points that are located on the back of the display.
2. According to the size of the display's hole, choose the corresponding screw (E/F/G) and washer (C) and insert into the hole as shown (figure 2-a) and tighten.


## Step 3: Final Installation

1. Hang the display plate onto the top of the wall plate and slip it into the wall plate as shown (figure 3-a).
2. Tighten the screw at the bottom of the display plate to secure (figure 3-b).
3. When tilting the display, first loosen the knob and then tilt the plate to the desired position. Re-tighten the knob to secure the display.
4. Insert the cables from your LCD TV/Monitor through the cable ties (figure 3-c).


## Maintenance

Check the mounting screws every two months for tightness.

## Technical Support and Warranty

QUESTIONS? SIIG's Online Support has answers! Simply visit our web site at www.siig.com and click Support. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analysts will promptly respond.
SIIG offers a 5-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for five (5) years from the date of purchase of the product.
SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.
If you encounter any problems with this product, please follow the procedures below.
A) If it is within the store's return policy period, please return the product to the store where you purchased it.
B) If your purchase has passed the store's return policy period, please follow these steps to have the product repaired or replaced.

Step 1: Submit your RMA request. Go to www.siig.com, click Support, then Request A Product Replacement to submit a request to SIIG RMA or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All software, cable(s) and any other accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:


## SIIG, Inc.

6078 Stewart Avenue
Fremont, CA 94538-3152, USA
RMA \#:

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.


## About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/ Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio. All centered around the distribution and switching of A/V signals overCAT5/6, these products include matrixswitches, distributionamplifiers, extenders, converters, splitters, cabling, and more.
SIIG is the premier one-stop source of upgrades and is committed to providing high quality products while keeping economical and competitive prices. High-quality control standards are evident by one of the lowest defective return rates in the industry. Our products offer comprehensive user manuals, user-friendly features, and most products are backed by a lifetime warranty.
SIIG products can be found in many computer retail stores, mail order catalogs, and e-commerce sites in the Americas, as well as through major distributors, system integrators, and VARs.

## PRODUCT NAME <br> Articulating LCD/TV Monitor Mount - 10" to 27"

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

## FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE
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Fremont, CA 94538-3152, USA
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