USB to Serial
Quick Installation Guide

System Requirements

- USB equipped computer with one available USB port
- Windows 98/98SE/ME/2000/XP/Server 2003
- MAC OS 8.6 or later

Package Contents

- (1) *USB to Serial* adapter
- (1) Driver CD
- This quick installation guide

Serial # Sticker

For future product return or exchange, this serial # is required. Please keep it for your reference.

Windows Installation

Windows 98/98SE

1. Boot up to Windows and plug in the *USB to Serial* adapter.

2. At the **Add New Hardware Wizard**, click **Next**.

3. Select **Search for the best driver for your device (Recommended)** and click **Next**.

4. Insert the driver CD, check **Specify a location**, uncheck the other boxes, type in **D:\Windows**, then click **Next**. (Change **D:** to match your CD-ROM drive letter)

5. Click **Next** and **Finish**.

6. Restart Windows to complete the installation.

Windows ME

1. Boot up to Windows and plug in the *USB to Serial* adapter.

2. Insert the driver CD. At the **Add New Hardware Wizard**, click **Automatic Search for a better driver**, then click **Next**.

3. Click **Finish**.

4. Restart Windows to complete the installation.

Windows 2000

1.   Boot up to Windows and plug in the *USB to Serial* adapter.
2.   At the **Found New Hardware Wizard**, click **Next**.
3.   Select **Search for a suitable driver for my device (Recommended)** and click **Next**.
4.   Insert the driver CD, check **CD-ROM drives**, uncheck the other boxes, then click **Next**.
5.   Click **Next** and **Finish**.
6.   Repeat steps **2**-**5**.
7.   Restart Windows to complete the installation.

Windows XP/Server 2003

1.   Boot up to Windows and plug in the *USB to Serial* adapter.
2.   Insert the driver CD. At the **Found New Hardware Wizard**, select **Install the software automatically (Recommended)**, then click **Next**.
3.   Click **Continue anyway**. *Our driver has been thoroughly tested in Windows for stability.*
4.   Click **Finish**.

5. Repeat steps **2**-**4**.

6. Restart Windows to complete the installation.

Verify Windows Installation

1. Check **Device Manager** to verify successful driver installation.

   Windows 98/98SE/ME: From the main desktop, right click **My Computer**, then click **Properties**. Click **Device Manager** tab.

   Windows 2000/XP/Server 2003: Right click **My Computer**, then click **Manage**. Click **Device Manager**.

2. Double click **Ports (COM & LPT)** option and a **USB Serial Port ....** should be displayed.

Mac OS Installation

Mac OS 8.6/9.x

1. Turn on your computer and insert the driver CD.

2. Double click the **USB_to_Serial** drive icon on the desktop.

3. Double click **OS8x**-**9x** folder and one file appears. Copy this file into the **Extensions** folder of your system hard drive.

> **Note:** The **Extensions** folder is located within **MAC HD\System Folder.**

4. Restart MAC OS to complete the installation.

Mac OS X

1. Turn on your computer and insert the driver CD.
2. Double click the **USB_to_Serial** drive icon on the desktop.
3. Double click **OSX** folder.
4. Double click **FTDIUSBSerialDriver.pkg** icon.
5. At **Authenticate** window enter your password, then click **OK**.
6. At **Introduction** window click **Continue**.
7. At **ReadMe** window, click **Continue**.
8. Choose the destination then click **Continue**.
9. At **Installation type**, click **Install**.
10. Click **Continue Installation**.
11. Click **Restart** to complete the installation.

Online Product Registration

Please visit **www.siig.com**, click **Support**, then **Register** to register your product online.

Technical Support

QUESTIONS? SIIG's **Online Support** has the answers! Simply visit our Web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. The answers to your problems could be just a few clicks away.

If you can't find answers or solutions to your questions, you have an option to submit the problems online to one of our technical support analysts and we will promptly respond to you with answers or solutions.

The 5-year manufacturer warranty supplied with this product is offered by SIIG, Inc. If you should happen to encounter any problems with this product, please follow the procedures below.

1. If it is within the store's return policy period, return the product to the store where you purchased from.

2. If your purchase has passed the store's return policy period, contact SIIG. See SIIG's Limited 5-year Warranty for more information.

LIMITED 5 YEAR WARRANTY

The Company warrants to the original buyer of this product that the hardware is free of defects in materials and workmanship for a period of five years from the date of purchase from a reseller or dealer.

If the product has been modified without written approval by the Company, or the failure is a result of misuse, abuse or misapplication as determined by the Company, the warranty is void and the Company has no obligation to repair or replace the product.

Follow these steps to have the defective product repaired or replaced.

Step 1: Go to **www.siig.com**, click **Support**, then **RMA** to submit the problem. A Technical Support Analyst will troubleshoot the problem. If the product is determined to be defective, our RMA department will issue you an **RMA number**. If you don't have Internet access, contact our RMA department at (510)413-5333.

Step 2: Ship the product.

- Properly pack the product for shipping. All software, cable(s) and other accessories that came with the original package must be included.
- Clearly write your **RMA number** on the top of the returned package. **SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton**.
- You are responsible for the cost of shipping the product to SIIG at the following address:

        SIIG, Inc.   RMA # _____
        6078 Stewart Avenue
        Fremont, CA 94538

Step 3: SIIG will ship the repaired or replaced product via Ground in the U.S and International Economy outside of the U.S at no cost to the customer.

Online Store

SIIG offers all of our products online at our company store. Visit us at **http://onlinestore.siig.com** to find our complete line of products, including hard to find items and accessories (power adapters, cables, upgrade kits, etc.).

PRODUCT NAME	MODEL NUMBER
USB to Serial	US2308

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR
PRODUCT COMPLIANCE
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