



# Extra Tray 3.5" SATA MobileRack - Aluminum Quick Installation Guide

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## Introducing the *Extra Tray 3.5" SATA*

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The *Extra Tray 3.5" SATA MobileRack - Aluminum* works with SIIG 3.5" SATA MobileRack - Aluminum, part number SC-SA0612-S1.

### Package Contents

- *Extra Tray 3.5" SATA MobileRack - Aluminum*
- Mounting screws
- Quick Installation Guide

### Layout



Figure 1: Layout

## Hardware Installation

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Static Electricity Discharge may permanently damage your system. Discharge any static electricity build up in your body by touching your computer's case for a few seconds.

The removable drive tray should be fitted with one hard disk drive.

1. Unlock the drive bay and slide out the drive tray.
2. Remove the drive tray cover, then place the hard drive in the drive tray, so that the SATA connector is lined up with the connector inside the drive tray.

**Note:** There is a slide switch position on the drive tray. Please refer on **Figure 1** in page 1. Slide down to unlock and slide up to lock drive tray cover.

3. Carefully push the disk drive so that the drive's SATA connector is seated securely into the SATA connector in the drive tray.
4. Secure the disk drive by screwing it to the drive tray case.
5. Slide the loaded drive tray into the 3.5" SATA *MobileRack – Aluminum* and lock it.

**Note:** The drive tray connector at the back of the drive bay can be damaged if the drive tray is not properly aligned when inserted. Insert the drive tray carefully to avoid damage.

## Technical Support and Warranty

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**QUESTIONS?** SIIG's **Online Support** has answers! Simply visit our web site at [www.siig.com](http://www.siig.com) and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analysts will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. Please see our web site for more warranty details. If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow these steps to have the product repaired or replaced.

**Step 1:** Submit your RMA request.

Go to [www.siig.com](http://www.siig.com), click **Support**, then **RMA** to submit a request to [SIIG RMA](#). If the product is determined to be defective, an RMA number will be issued.

**Step 2:** After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All software, cable(s) and any other accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
- You are responsible for the cost of shipping. Ship the product to the following address:

**SIIG, Inc.**

**6078 Stewart Avenue**

**Fremont, CA 94538-3152, USA**

**RMA #: \_\_\_\_\_**

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

## **About SIIG, Inc.**

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Founded in 1985, SIIG, Inc. is a leading computer upgrade manufacturer of I/O connectivity products, including PCI & ISA serial and parallel ports, USB, Serial ATA & UltraATA controllers, FireWire (1394a/b), networking, sound cards, and other accessories. SIIG is the premier one-stop source of upgrades.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High-quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

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