

USB 2.0 4-Port Hub Quick Installation Guide

Features and Benefits

- Fully compatible with USB 2.0/USB 1.1
- Works in PC or Mac computer
- Supports transfer rate of 1.5/12/480 Mbps
- Hot-swapping feature allows you to attach/detach USB devices without first powering your computer off

NOTE: USB 1.1 devices are limited to USB 1.1 speeds even when they are connected to USB 2.0 host adapter or USB 2.0 hubs.

Serial Number Sticker

For future product return or exchange, this serial number is required. Please keep it for your reference.



System Requirements

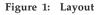
- Desktop or notebook PC or Mac[®] computer with an available USB port (USB 2.0 recommended)
- Windows[®] 2000 SP4 / XP (32-/64-bit) / Server 2003 & 2008 (32-/64-bit) / Vista (32-/64-bit)
- Mac OS[®] X v10.2.8 or later

Package Contents

- USB 2.0 4-Port Hub
- USB cable
- Quick Installation Guide

Layout





Installation

Important: This hub only operates at USB 2.0 speed when connected to a USB 2.0 controller. Otherwise, it would be a USB 1.1 hub when connected to a USB 1.1 controller.

In order for the *USB 2.0 4-Port Hub* to work as a USB 2.0 hub, the driver for your existing **USB 2.0 host controller** has to be properly installed. This hub will automatically be detected and installed when connected to the USB 2.0 port.

Windows Installation

- 1. Boot up Windows and insert the hub to a USB port (USB 2.0 recommended).
- 2. Windows will automatically detect this hub. The USB hub is now ready for device connection.

Mac OS Installation

- 1. Boot up Mac OS and insert the hub to a USB port (USB 2.0 recommended).
- 2. Mac OS will automatically detect this hub. The USB hub is now ready for device connection.

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Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analysts will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. Please see our web site for more warranty details. If you encounter any problems with this product, please follow the procedures below.

If it is within the store's return policy period, please return the product to the store where you purchased from. If your purchase has passed the store's return policy period, please follow these steps to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to **www.siig.com**, click **Support**, then **RMA** to submit a request to <u>SIIG RMA</u>. If the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG
 will refuse to accept any shipping package, and will not be responsible
 for a product returned without an RMA number posted on the outside of
 the shipping carton.
- You are responsible for the cost of shipping. Ship the product to the following address:

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SIIG, Inc.
6078 Stewart Avenue
Fremont, CA 94538-3152, USA
RMA#:
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 SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading computer upgrade manufacturer of I/O connectivity products, including PCI & ISA serial and parallel ports, USB, Serial ATA & UltraATA controllers, FireWire (1394a/b), networking, sound cards, and other accessories. SIIG is the premier one-stop source of upgrades.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

PRODUCT NAME USB 2.0 4-Port Hub

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA Ph: 510-657-8688

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