

2-Port RS232 Serial Mini PCle with Power Quick Installation Guide

Introduction

The 2-Port RS232 Serial Mini PCIe with Power provides two 9-pin serial ports.

Features and Benefits

- Installs in any available Mini PCI Express slot and provides two 9-pin RS232 ports
- Two 16950 UART (9-pin) RS232 serial ports support up to 460.8 Kb/s with deep 128byte FIFO per transmitter and receiver
- Works as standard RS232 port or with 5V/ 12V power output for devices that require power

Serial Number Sticker

For future product return or exchange, this serial number is required. Please keep if for your reference.

System Requirements

- PCI Express-enabled system with an available Mini PCI Express slot
- Windows[®] 8 (32-/64-bit) / 7 (32-/64-bit) / Vista (32-/64-bit) / XP (32-/64-bit) / Server 2003 & 2008 (32-/64-bit) / 2008 R2 / 2000

Package Contents

- 2-Port RS232 Serial Mini PCIe adapter
- 2 DB9 flat cables
- Power cable
- Driver CD and quick installation guide

Layout



Figure 1: Layout

Jumper Settings (JP1-JP2)

- Short 3-4 (Default) = RI signal
- Short 1-2 = 5V
- Short 5-6 = 12V







DB9 Flat Cable & Power Cable



Figure 3

* **Note**: Most serial devices don't require additional power through the serial port. If the serial port(s) requires power output, connect the system power source to board's power connector; otherwise, leave it unconnected.



Figure 4: DB9 Flat Cable Connection

Hardware Installation

General instructions for installing the card are provided below. Since the design of computer cases and motherboards vary, refer to your computer's reference manual for further information, if needed.

Static Electricity Discharge may permanently damage your system. Discharge any static electricity build up in your body by touching your computer's case for a few seconds. Avoid any contact with internal parts and handle cards only by their external edges.

- 1. Turn OFF the power to your computer and any other connected peripheral devices.
- 2. Unplug the power cord from the back of the computer. Remove the computer cover.
- 3. Set **JP1-JP2** jumpers for power output and connect the included power cable now, this step is optional and only needed if power output through the serial port if required. See **Jumper Settings (JP1-JP2)** on page **2** for more information. Skip this step if power output through the serial port is not needed.

*Note: Most serial devices do not require additional power through the serial port. Refer to your serial device's manual for more information.

- 4. Carefully align the card's bus connector with the selected Mini PCIe slot on the mainboard. Push the board firmly, but gently, until it is well seated.
- 5. Secure the serial ports to the system chassis.
- 6. Replace the computer cover and reconnect the power cord.

Driver Installation

This section provides information on how to install the 2-Port RS232 Serial Mini PCIe drivers.

Windows 8 (32-/64-bit) / 7 (32-/64-bit) / Server 2008 R2

- 1. Right click **Computer**, click **Manager**, click **Device Manager**.
- 2. Insert the driver CD. Close the CD autoplay box if prompted.
- 3. Right click **PCI Serial Port**, click **Update Driver Software**.
- 4. Click Browse my computer for driver software.
- 5. <u>For 32-bit</u>: Type D:\Win_7_8\Uart\x86, then click Next. (Change D: to match your CD-ROM drive letter) <u>For 64-bit</u>: Type D:\Win_7_8\Uart\amd64, then click Next. (Change D: to match your CD-ROM drive letter)
- 6. At Windows has successfully updated to your driver software, click **Close**.
- 7. Restart the computer.

Windows Vista (32-/64-bit) / Server 2008 (32-/64-bit)

- 1. At the Found New Hardware window, click Locate and install driver software (recommended), then click Continue.
- 2. Click **Don't search online**. Skip this step if not prompted.
- 3. Click I don't have the disc. Show me other options.
- 4. Insert the driver CD, click **Browse my** computer for driver software (advanced).
- <u>For 32-bit</u>: Type D:\Win_2000_XP_Vista\ WINDOWS_UART\x86, then click Next. (Change D: to match your CD-ROM drive letter)

For 64-bit: Type **D:\Win_2000_XP_Vista**\ **WINDOWS_UART\amd64**, then click **Next**. (Change **D:** to match your CD-ROM drive letter)

- 6. Click **Close**.
- 7. Restart the computer.

Windows XP (32-/64-bit) / Server 2003 (32-/ 64-bit)

- 1. At the **Found New Hardware Wizard**, select **No, not this time**, click **Next**. For Windows XP, skip this step.
- 2. Select Install from a list or specific location (Advanced), then click Next.
- 3. Insert the driver CD, check **Include this location in the search**, uncheck the other box.
- 4. <u>For 32-bit</u>: Type D:\Win_2000_XP_Vista\
 WINDOWS_UART\x86, click Next. (Change D: to match your CD-ROM drive letter)

For 64-bit: Type D:\Win_2000_XP_Vista\ WINDOWS_UART\amd64, click Next. (Change D: to match your CD-ROM drive letter)

- 5. Click Finish.
- 6. Restart the computer.

Windows 2000

- 1. At the Found New Hardware Wizard, click Next.
- 2. Select Search for a suitable driver for my device (recommended), and click Next.
- 3. Check **Specify a location**, uncheck the other boxes, then click **Next**.
- Insert the driver CD, type in D:\Win_2000_XP_Vista\WINDOWS_UART\x86, click OK, then click Next. (Change D: to match your CD-ROM drive letter)
- 5. Click **Next** and **Finish**.
- 6. Repeat steps **1-5**, then restart windows to complete the installation.

To Verify Windows Installation

1. Check in Device Manager.

Eor Windows 8 / 7 / XP / Server 2003 & 2008 <u>R2 / 2000</u>: Right click **Computer** or **My Computer**, click **Manage**, click **Device Manager**.

For Windows Vista: Right click **Computer**, click **Manage**, click **Continue**, click **Device Manager**.

For Windows Server 2008: Right click **Computer**, click **Manage**, double click **Diagnostics**, click **Device Manager**.

- 2. Double click **Ports (COM & LPT), PCI Express UART Port....** should be displayed
- 3. Double click **Multi-port Serial adapters**, **PCI Express Multiport Serial Adapter** should be displayed.

Changing COM Port Address

Some serial devices need a specific COM port in order to work. If your serial device works properly, do not change this setting.

- 1. From the **Device Manager** window double click **Ports (COM & LPT)**, then double click the **PCI Express UART port** serial port you want to change.
- 2. Click **Settings** tab and click **Advanced**.
- 3. Click the down arrow that is next to the **COM Port number** box, select a COM port that is not in use, then click **OK** two times. Close Device Manager.

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for two (2) years from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below. A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click Support, then REQUEST A PRODUCT REPLACEMENT to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will
 refuse to accept any shipping package, and will not be responsible for a product
 returned without an RMA number posted on the outside of the shipping
 carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

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SIIG, Inc.
6078 Stewart Avenue
Fremont, CA 94538-3152, USA
RMA #: _____
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 SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio. SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

PRODUCT NAME

2-Port RS232 Serial Mini PCIe with Power

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA Phone: 510-657-8688

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