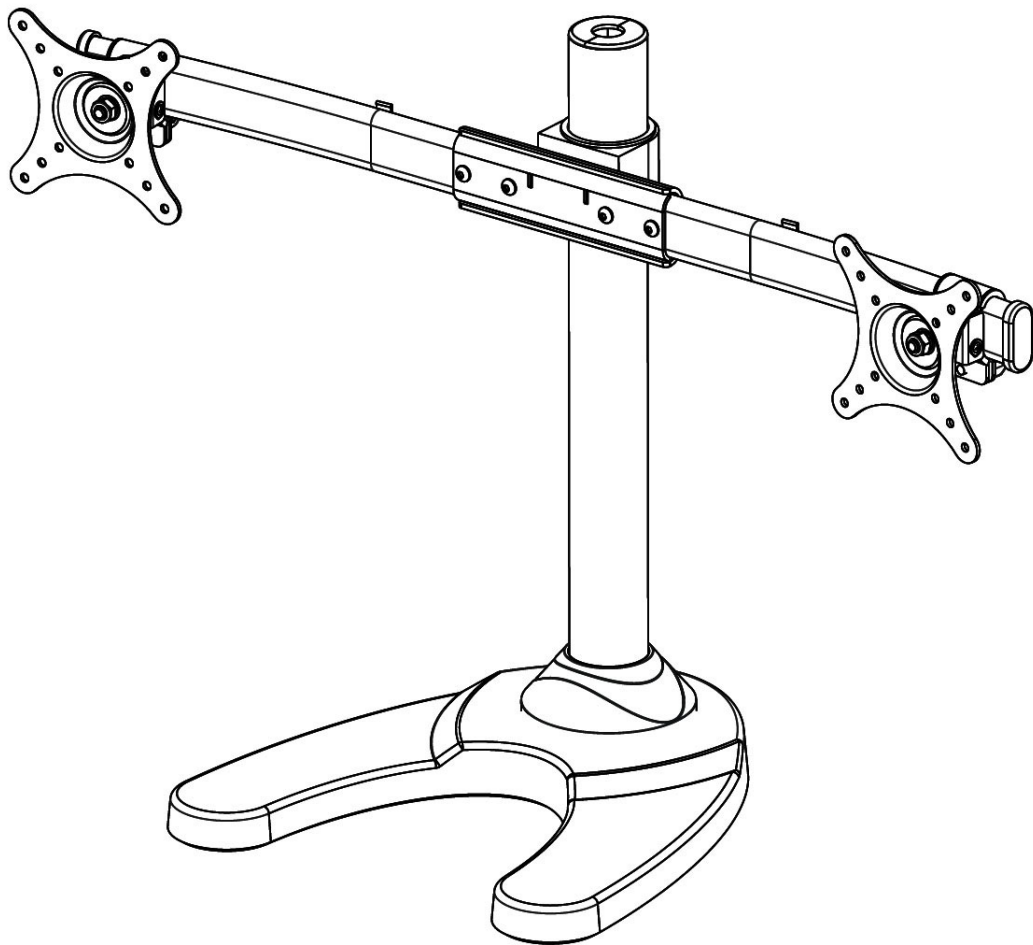


Dual Monitor Desk Stand - 13" to 24"

Installation Instructions



Unpacking

- Carefully remove the contents and lay out on cardboard or other protective surface
- Check package contents against the parts list to ensure that all components were received undamaged. Do not use damaged or defective parts
- Carefully read all instructions before attempting installation

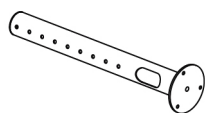
Safety Information

- Use proper safety equipment during installation
- If you don't understand the installation instructions, please consult an installation specialist
- This mount contains small parts which can act as a choking hazard if swallowed
- Do not use this product for any purpose or in any configuration not explicitly specified in these instructions

Tools Required

- Phillips screwdriver
- 3/8" drill bit (for Grommet installation)
- Electric drill (for Grommet installation)

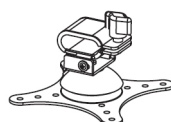
Parts List



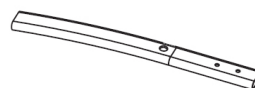
a - (1x) 48mm
TubeSupport



b - (1x) Weighted
Base



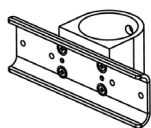
c - (2x) Vesa
Plate



d - (2x) Curved
Arm



e - (1x) Arm
ConnectPlate



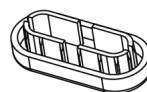
f - (1x) Arm
Clamp



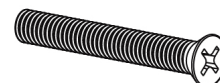
g - (4x) M6x25
Bolt



h - (4x) M6
Washer



i - (2x) Arm Plastic
Cover



j - (3x) M6x29
Bolt



k - (1x) Decorative
Cover



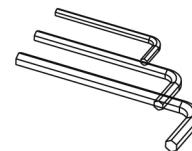
l - (1x) Grommet
Plate



m - (1x) Grommet
Bolt



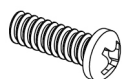
n - (1x) Wing
Nut



o - (3x) Allen
Key



p - (16x) M4
Washer



q - (8x) M4x12
Bolt



r - (8x) M4x30
Bolt



s - (8x) M4
Spacer



t - (2x) M8x10
Bolt



u - (2x) Wire
clip

Installation

The Monitor Desk Stand can be free standing (Weighted Base Installation) or permanently attached to the desktop (Grommet Hole Installation).

Step 1 - Mounting the Tube Support

1a) Weighted Base Installation

For free standing, simply mount the **48mm Tube Support (a)** to the **Weighted Base (b)** using **M6x29 Bolts (j)** then slide the **Decorative Cover (k)** onto the tube support as shown in **Figure 1a**. Then continue to **Step 2**.

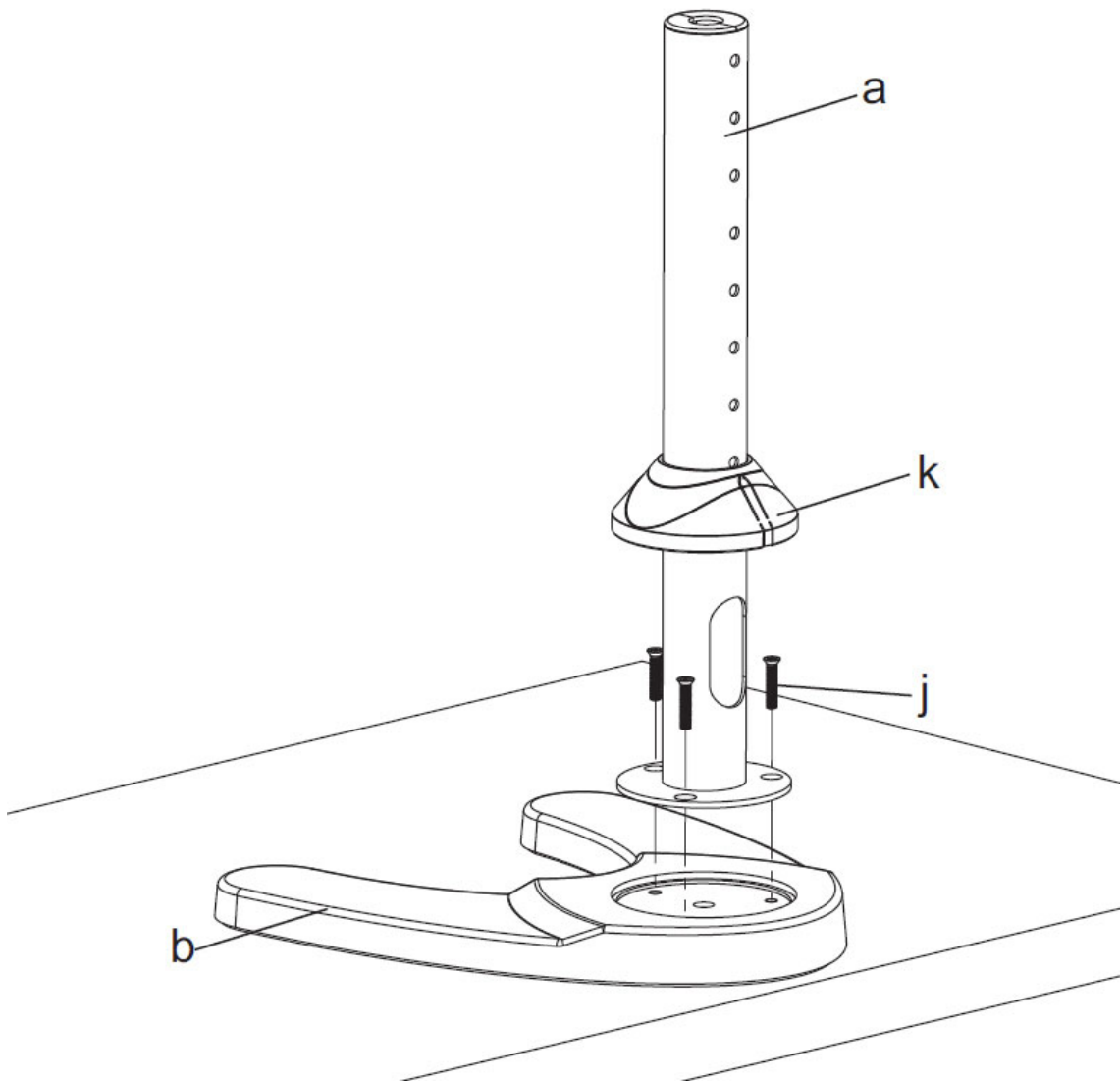


Figure 1a

1b) Grommet Hole Installation

This installation requires you to either drill a 3/8" (10mm) diameter hole through the desktop or use an existing grommet hole. **Note:** If the existing grommet hole comes with a plastic protector, remove it to ensure a flat surface before installing.

Mount the **48mm Tube Support (a)** using **Grommet Bolt (m)**, **Grommet Plate (l)** and secure with **Wing Nut (n)**, then slide the **Decorative Cover (k)** onto the tube support as shown in **Figure 1b**. Then continue to **Step 2**.

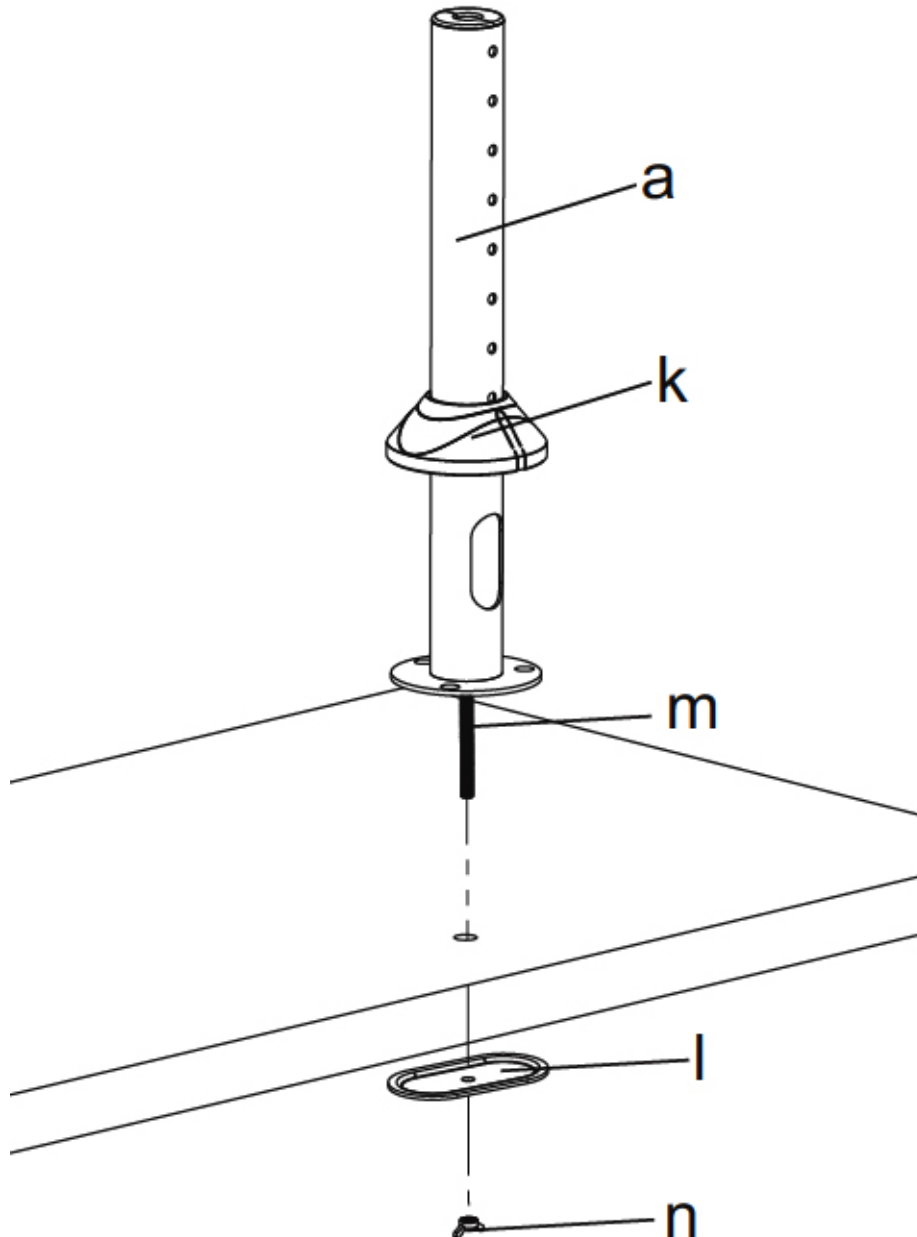


Figure 1b

Step 2 - Assemble Curved Arms and Install it onto the Tube Support

1. Assemble the Curved Arms (d), Arm Connector Plate (e), Arm Clamp (f) and fasten with M6x25 Bolts (g) and M6 Washers (h) using Allen Key (o) as shown in Figure 2a.

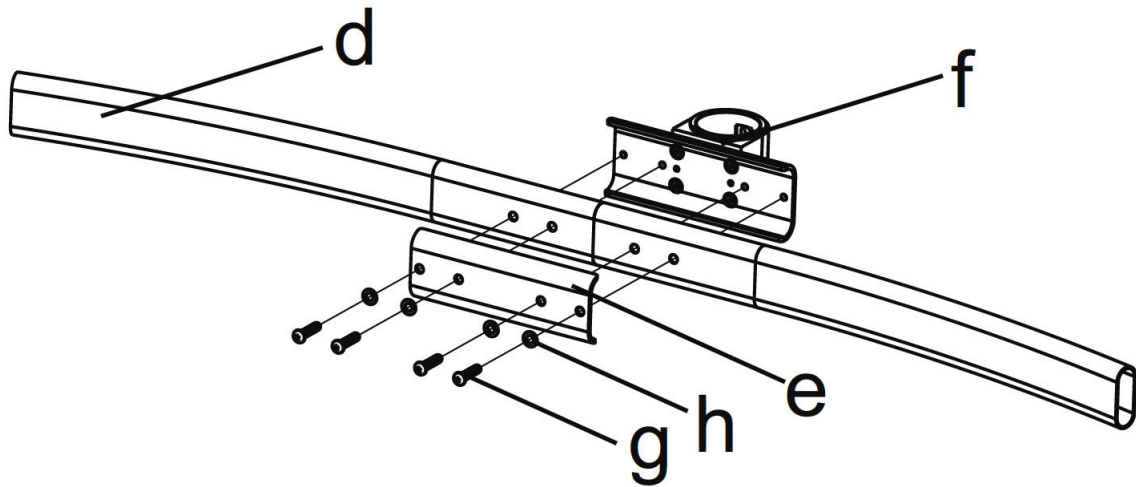


Figure 2a

2. Mount the Arm Assembly to the tube support, fasten it using **M8x10 Bolts (t)** with **Allen Key (o)** and insert the **Wire Clips (u)** as shown in **Figure 2b**. Then continue to **Step 3**.

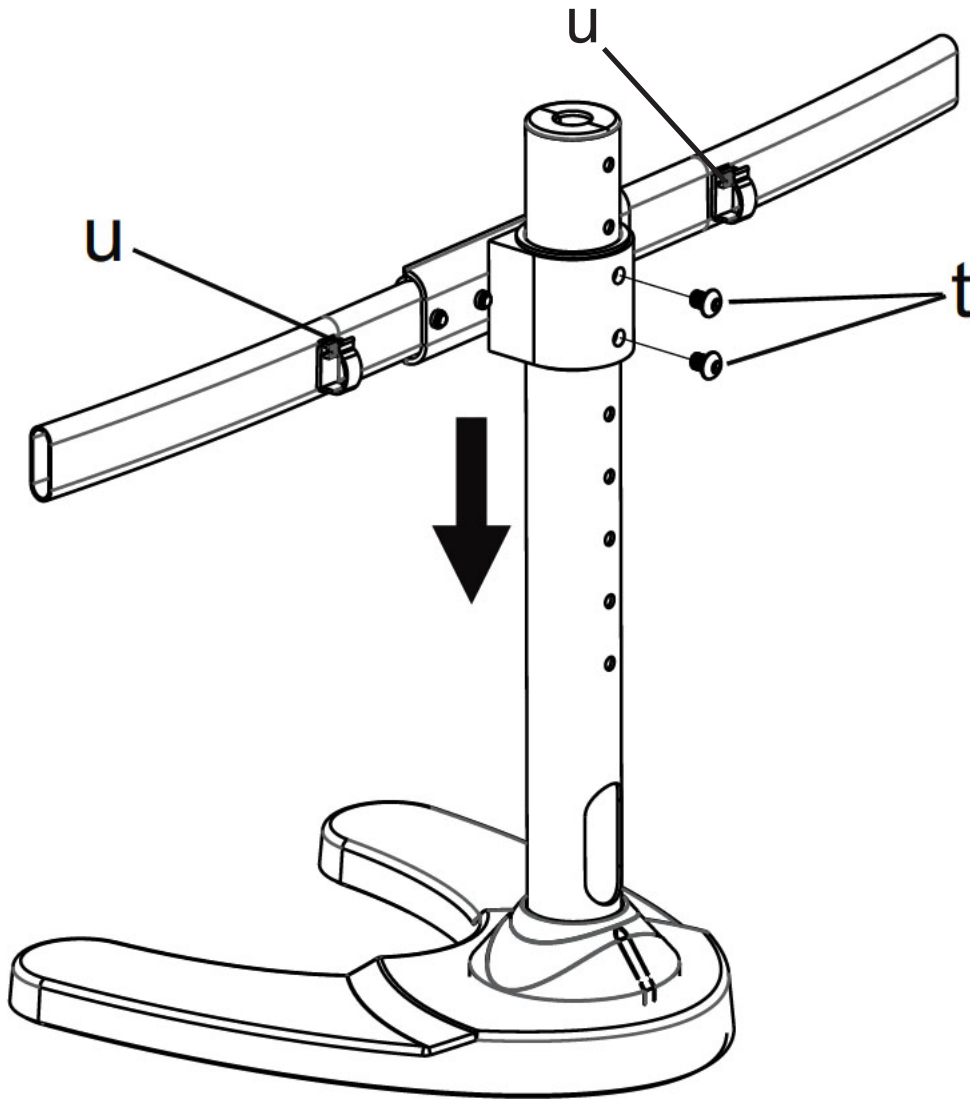


Figure 2b

Step 3 - Mounting the VESA Plate to the Monitor

3a) For Flat Back Monitors

Mount the VESA Plate (c) using M4x12 Bolts (q) and M4 Washers (p) as shown in Figure 3a. Then continue to Step 4.

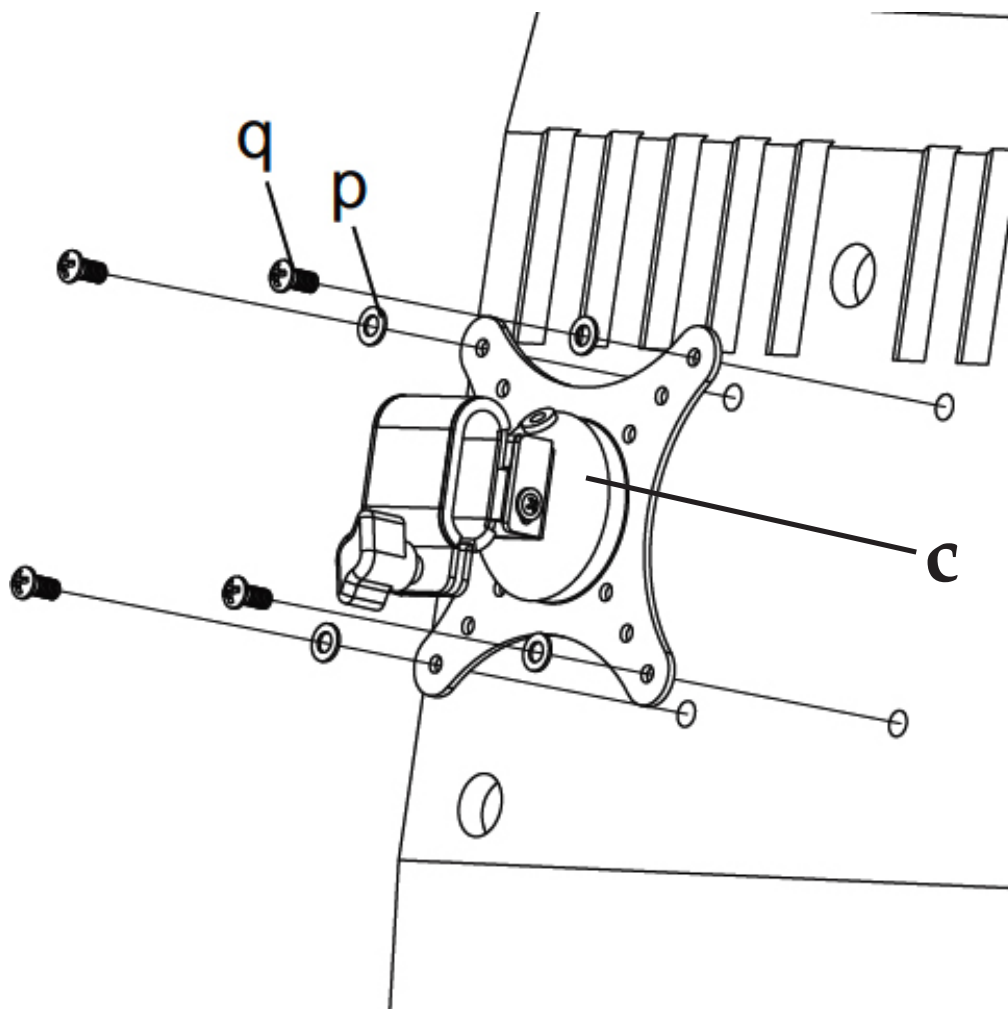


Figure 3a

3b) For Curved Back Monitors

Mount the VESA Plate (c) using M4x30 Bolts(r), M4 Washers (p) and M4 Spacers (s) as shown in Figure 3b. Then continue to Step 4.

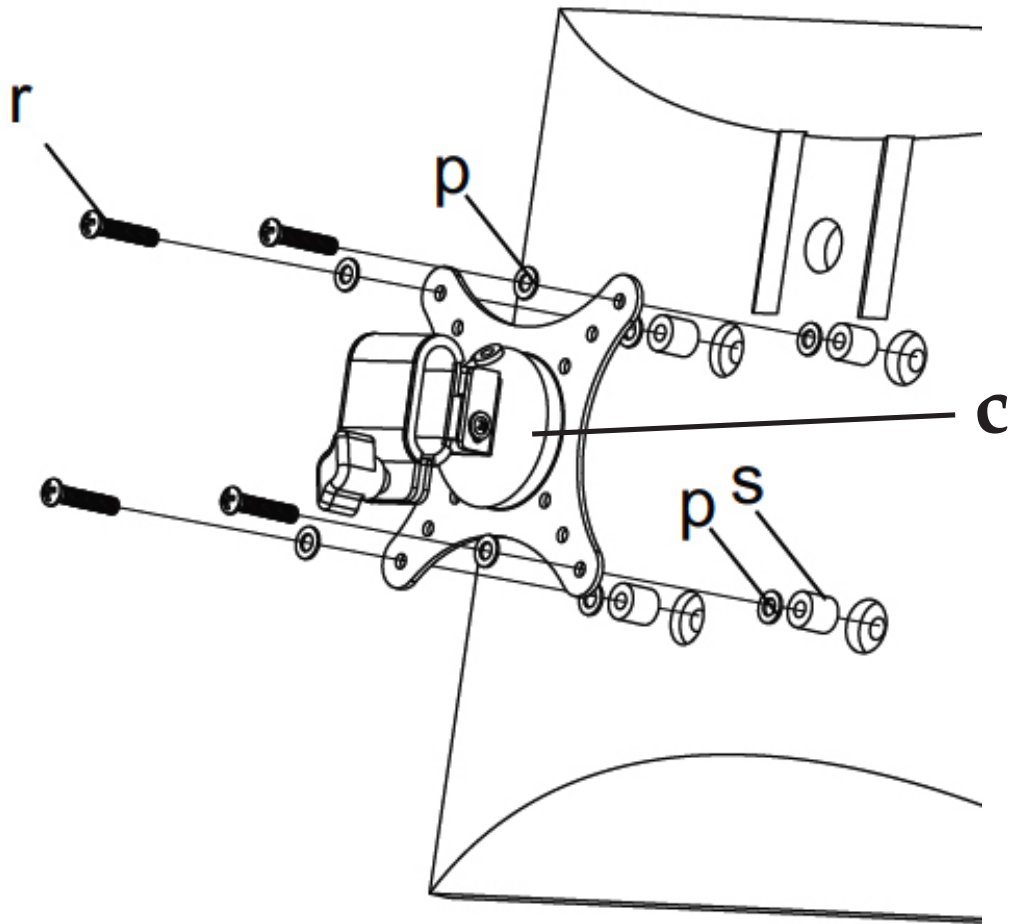


Figure 3b

Step 4 - Mounting the Monitors and Adjusting the Tilt Angle

1. Slide the VESA Plate with Monitor Assembly onto the Arm Assembly, secure it by rotating the **Plastic Knob**, then install the **Arm Plastic Covers (i)** onto the Arm Assembly as shown in **Figure 4a**. **Caution:** For Weighted Base Installation, we suggest you have a helper hold the desk stand upright while attaching your monitors to prevent damage to the monitor or desk stand and ensure your personal safety.

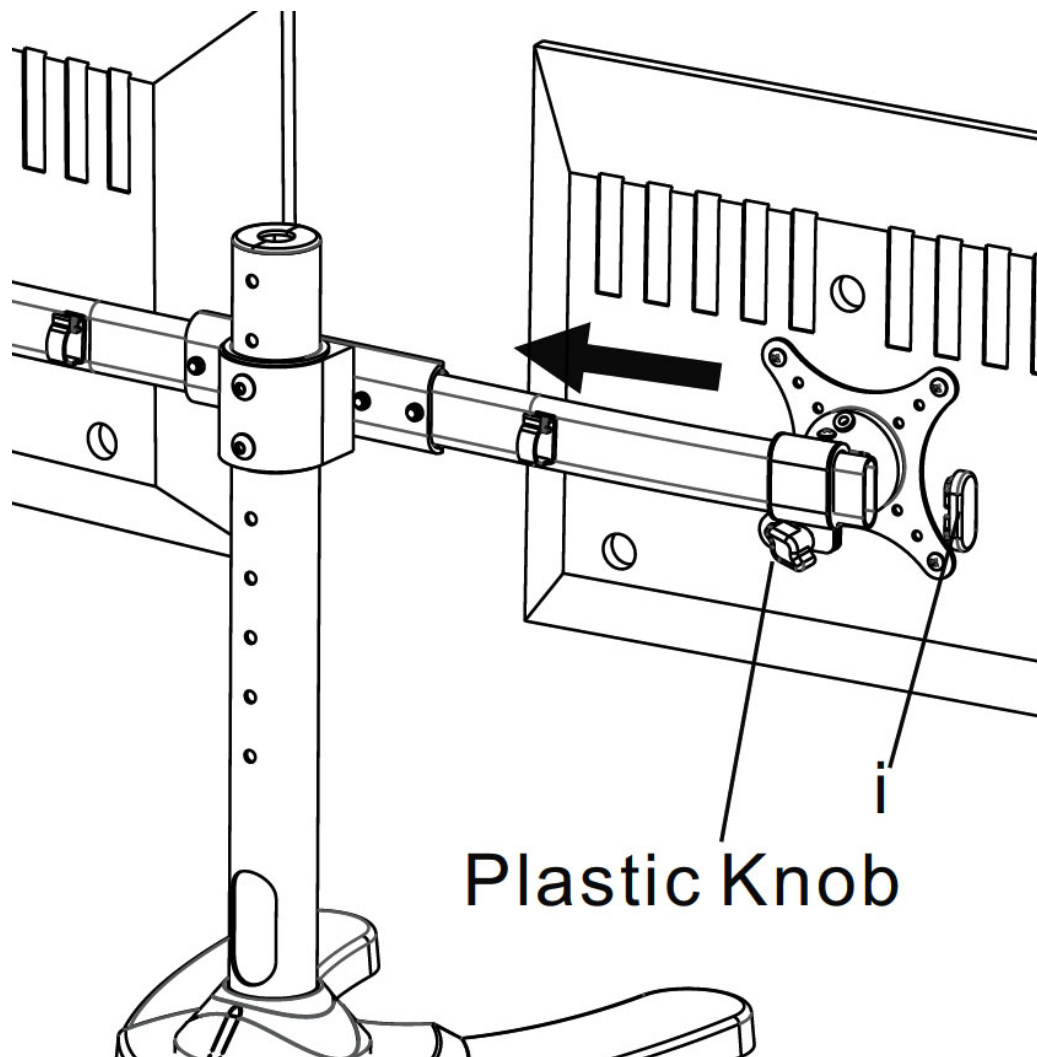


Figure 4a

2. Adjust the monitor's tilt angle, use the **Allen Key (o)** to loosen the **Grub Screw**, then tighten the Grub Screw to fix the tilt angle as shown in **Figure 4b**.

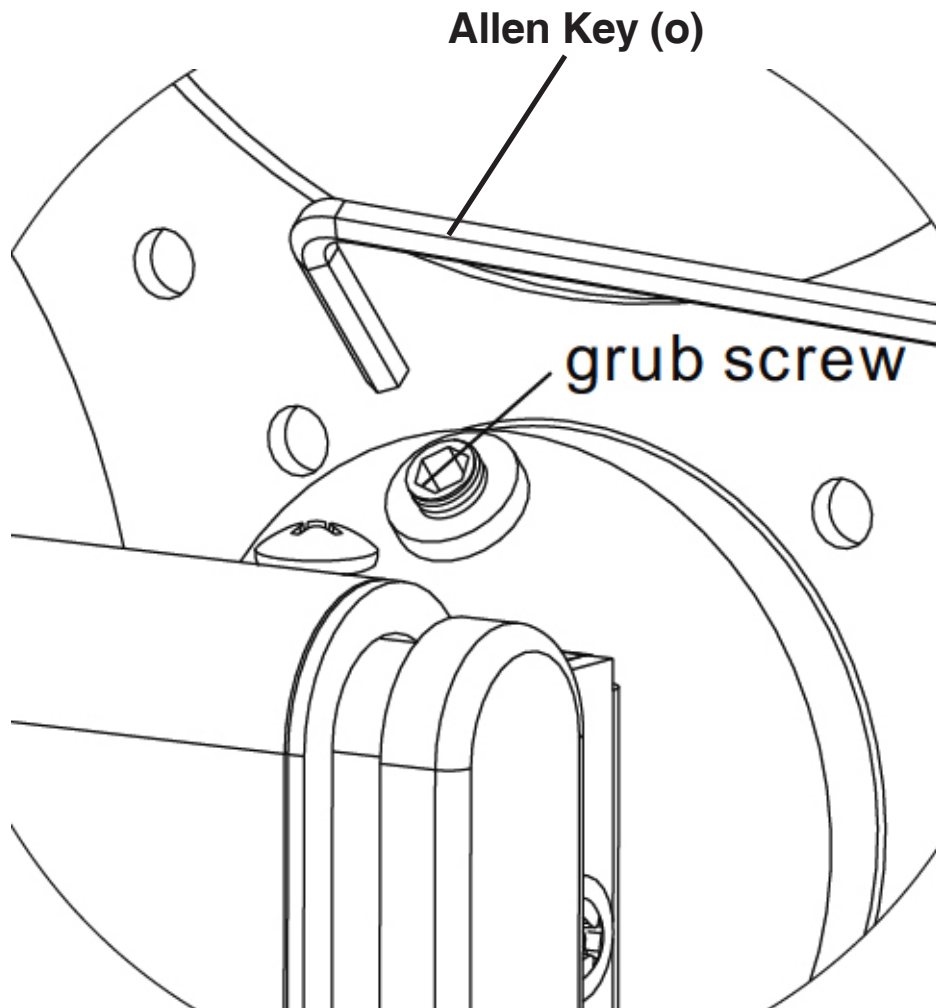


Figure 4b

Step 5 - Final Adjustment and Cable Management

Adjusting the Height of the Monitors

Using a Phillips screw driver, loosen the 2 **Side Screws** (one located on each side) on the VESA Plate with Monitor Assembly, then turn the **Height Adjustment Screw** clockwise to raise or counter clockwise to lower the monitor. Tighten both **Side Screws** to fix the height. See **Figure 5a**.

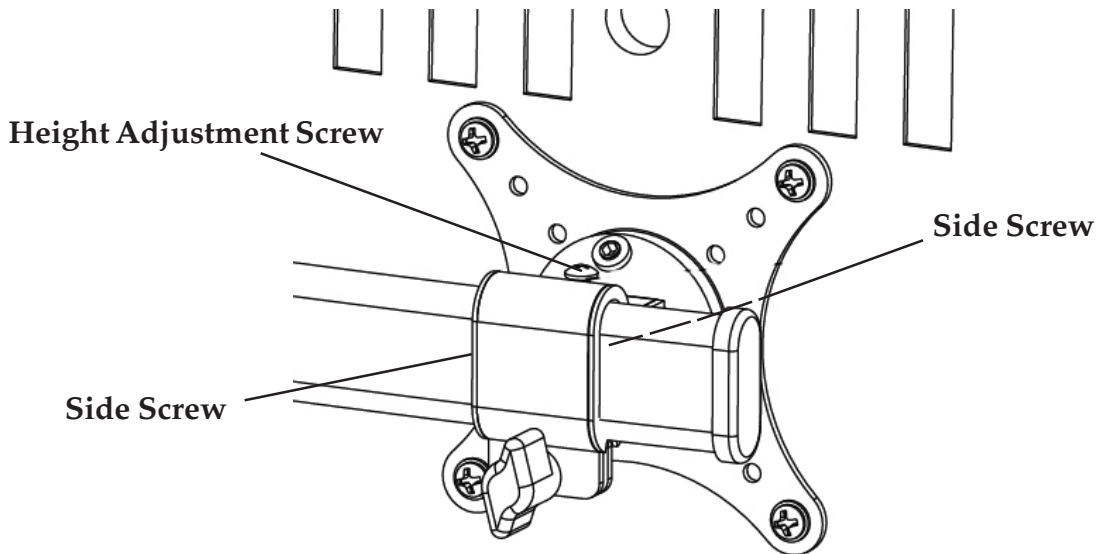


Figure 5a

Cable Management

Route the cables through the wire clips and inside the tube support as shown in **Figure 5b**.

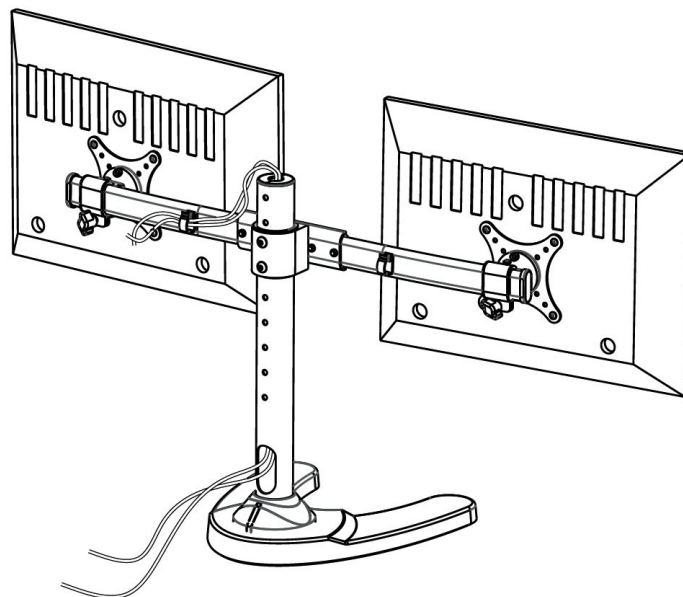


Figure 5b

Maintenance

Check the mounting screws every two months for tightness.

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at www.siig.com and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 5-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for five (5) years from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click **Support**, then **Request A Product Replacement** to submit a request to [SIIG RMA](#) or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

SIIG, Inc.

6078 Stewart Avenue

Fremont, CA 94538-3152, USA

RMA #: _____

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio. All centered around the distribution and switching of A/V signals over CAT5/6, these products include matrix switches, distribution amplifiers, extenders, converters, splitters, cabling, and more.

SIIG is the premier one-stop source of upgrades and is committed to providing high quality products while keeping economical and competitive prices. High-quality control standards are evident by one of the lowest defective return rates in the industry. Our products offer comprehensive user manuals, user-friendly features, and most products are backed by a lifetime warranty.

SIIG products can be found in many computer retail stores, mail order catalogs, and e-commerce sites in the Americas, as well as through major distributors, system integrators, and VARs.

PRODUCT NAME

Dual Monitor Desk Stand 13" to 24"

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