

# DP 2-Port Gigabit Ethernet PCIe Installation Guide

# Introduction

The *DP* 2-*Port Gigabit Ethernet PCIe* adds two 10/ 100/1000 Mbps Ethernet ports to your system.

#### Features and Benefits

- Compliant with PCI Express Bus Specification, Revision 1.1
- Compliant with IEEE 802.3, IEEE 802.3u, IEEE 802.3ab
- Supports 10/100/1000 Mb/s data rate auto-negotiation
- Automatic MDI/MDIX crossover at all speeds
- Supports Wake On LAN (WOL) power management
- Full duplex mode that doubles the network connection speed

# System Requirements

- Desktop computer with an available PCIe slot
- Windows<sup>®</sup> 10 (32-/64-bit) / 8.x (32-/64-bit) / 7 (32-/64-bit) / Vista (32-/64-bit) / XP (32-/64-bit) / Server 2012 R2 / Server 2008 R2 / Server 2008 & 2003 (32-/64-bit) / 2000

#### Package Contents

- DP 2-Port Gigabit Ethernet PCIe
- Spare enhanced low profile bracket
- Driver CD
- Installation guide

# Layout

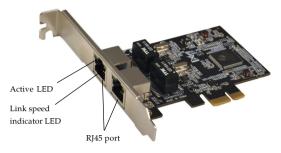


Figure 1 Layout

# **LED Indicators**

Two LEDs to monitor your network connection.

- Active LED: Blinking green light when network activity is detected.
- Link speed indicator LED:
  - Off: 10 Mb/s network connection and network activity
  - Steady green light: 100 Mb/s network connection and network activity
  - Steady orange light: Gigabit (1000 Mb/s) network connection and network activity

# Hardware Installation

**Note**: For low profile systems, replace the currently mounted bracket with the included low profile bracket.

The design of computer cases and motherboards vary, refer to your computer's reference manual for further information if needed.

Discharge any static electricity build up in your body by touching your computer case for a few seconds. Avoid any contact with internal parts and handle cards only by their external edges.

- 1. Turn OFF the power to your computer.
- 2. Unplug the power cord, remove the computer cover.
- 3. Remove the slot bracket from an available PCI Express slot.
- 4. Carefully align the card to the selected PCI Express slot, push the board down firmly, but gently, until it is well seated.
- 5. Replace the slot bracket holding screw to secure the card.
- 6. Replace the computer cover and reconnect the power cord.

# Windows Installation

Install the board and boot up Windows, then follow the instructions below to install the *DP 2-Port Gigabit Ethernet PCIe* drivers.

### Windows 10 (32-/64-bit) / 8.x (32-/64-bit) / 7 (32-/64-bit) / Server 2012 R2 / Server 2008 R2

- 1. Insert the driver CD. Close the CD autoplay window if prompted.
- 2. Click Windows key and R. <u>For Windows 10</u>: Type D:\Windows\Win 10\setup.exe, click OK. (Change D: to match your CD\DVD-ROM drive letter) <u>For Windows 8.x / Server 2012 R2</u>: Type D:\Windows\Win 8\_8.1\_Server 2012R2\ setup.exe, click OK. (Change D: to match your CD\DVD-ROM drive letter) <u>For Windows 7 / Server 2008 R2</u>: Type D:\Windows\Win7\_Server 2008R2\

setup.exe, click OK. (Change D: to match your CD\DVD- ROM drive letter)

- 3. At the **User Account Control**, click **Yes**. For Server 2008 R2 and 2012 R2, skip this step.
- 4. At Welcome, click Next.
- 5. At **Ready to install the program**, click **Install**. Skip this step if not prompted.
- 6. Please wait while the driver install process continues.
- 7. Click **Finish** to complete the installation.

# Windows Vista (32-/64-bit) / Server 2008 (32-/64-bit)

- 1. Insert the driver CD. Close the CD autoplay window if prompted.
- Click Start, Run, type D:\Windows\Vista\_ Server 2008\setup.exe, then click OK. Or at the Start search box, type D:\Windows\ Vista\_Server 2008\setup.exe, then press Enter. (Change D: to match your CD\DVD-ROM drive letter)
- 3. At the **User Account Control**, click **Continue**. For Server 2008, skip this step.

- 4. At Welcome, click Next.
- 5. Click **Install**. Skip this step if not prompted.
- 6. Please wait while the driver install process continues.
- 7. Click **Finish** to complete the installation.

### Windows XP (32-/64-bit) / Server 2003 (32-/ 64-bit) / 2000

- Click Cancel at the Found New Hardware. Skip this step if not prompted.
- 2. Insert the driver CD, close the CD autoplay window if prompted.
- Click Start, Run, type D:\Windows\Win 2K\_XP\_2003\setup.exe, click OK. (Change D: to match your CD\DVD-ROM drive letter)
- 4. At Welcome, click Next.
- 5. Click **Install**. Skip this step if not prompted.
- 6. Click **Finish** to complete the installation.

#### **To Verify Windows Installation**

 Go to Device Manager to verify installation. <u>For Windows 10 / 8 / 7 / XP / Server 2003 /</u> <u>Server 2008 R2 / 2000</u>: Right click This PC, Computer or My computer, click Manage, then Device Manager.

*For Windows Vista*: Right click **Computer**, click **Manage**, **Continue**, then **Device Manager**.

*For Windows Server* 2012 *R2*: Right click **This PC**, click **Manage**, choose **Tools**, **Computer Management**, then click **Device Manager**.

*For Windows Server* 2008: Right click **Computer**, click **Manage**, double click **Diagnostics**, then click **Device Manager**.

Double click Network adapters, either Realtek PCIe GBE Family Controller or Realtek RTL... PCI-E Family Gigabit Ethernet... should be displayed two times.

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# **Technical Support and Warranty**

QUESTIONS? SIIG's Online Support has answers! Simply visit our web site at www.siig.com and click Support. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 5-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for five (5) years from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click Support, then REQUEST A PRODUCT REPLACEMENT to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the
  original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will
  refuse to accept any shipping package, and will not be responsible for a product
  returned without an RMA number posted on the outside of the shipping
  carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA RMA #:

 SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

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#### PRODUCT NAME

DP 2-Port Gigabit Ethernet PCIe

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

#### FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE SIIG, Inc. 6078 Stewart Avenue Fremont, CA 94538-3152, USA Phone: 510-657-8688

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