

## Technical Support and Warranty

**QUESTIONS?** SIIG's **Online Support** has answers! Simply visit our web site at [www.siig.com](http://www.siig.com) and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for two (2) years from the date of purchase of the product. This warranty is not transferable and is available only to the original purchaser of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

**Step 1:** Submit your RMA request.

Go to [www.siig.com](http://www.siig.com), click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to SIIG RMA or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

**Step 2:** After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included
- Include a copy of your original sales receipt inside the package with date of purchase and place of purchase circled and clearly visible
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

**SIIG, Inc.**

**6078 Stewart Avenue  
Fremont, CA 94538-3152, USA**

**RMA #:** \_\_\_\_\_

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer

## About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, VARs and through e-commerce sites.

### PRODUCT NAME

USB-C Multi-Function 4K HDMI Video Mini Dock with PD Charging

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B  
OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

### FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

SIIG, Inc.  
6078 Stewart Avenue  
Fremont, CA 94538-3152, USA  
Phone: 510-657-8688

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**USB-C 4K**  
**HDMI** Video Mini Dock with  
**PD Charging**

## Introduction

The USB-C Multi-Function 4K HDMI Video Mini Dock with PD Charging adds a wide variety of ports to your USB Type-C enabled computer instantly. Includes one USB Type-C port (Charge and Sync), one HDMI port, Gigabit Ethernet, three USB 3.0 ports and SD/Micro SD card slots.

## Package Contents

- USB-C Multi-Function 4K HDMI Video Mini Dock with PD Charging
- User Reference Guide

## System Requirements

- DisplayPort and USB Power Delivery enabled USB Type-C port

*Note:* The dock's HDMI output will work only when the USB Type-C port transmits DisplayPort signal

## Specifications

Connectors	Input: 1x USB-C, Male Output: 1x USB Type-C, Charge and Sync, Female 1x 19-pin HDMI, Female / 1x, 8-pin, RJ45, Female 3x, 9-pin, USB 3.0 Type-A, Female 1x SD card slot / 1x Micro-SD slot
Video	HDMI
Resolution	Up to 3840x2160 @30Hz
Compatible networks	10/100/1000 Mbps
USB data transfer rate	Up to 5Gb/s
Memory card types	SD/Micro SD (SDHC/SDXC) #1 SD v1.0/ v1.1/ v2.0/ SDHC/ SDXC #2 SD v3.01 UHS-I (Ultra High Speed): SDR12/ SDR25/ SDR50/ DDR50/ SDR104
Max memory card capacity	Up to 2TB
Power	USB Bus-powered

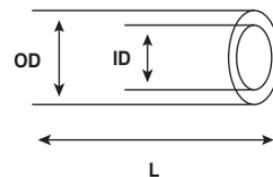
## Product Layout



- **USB-C:** Connects to an available USB-C port of the computer
- **USB-C (PD/Sync):** Connects to a USB-C power source for powering or charging your laptop. Or connects to a USB-C device for data transfer
- **Power jack:** Connects to 5V power adapter (not included) for external power if needed
- **USB 3.0 ports (x3):** Connects to USB devices such as mice, keyboards and pen drives
- **RJ45 (GigaLAN):** Connects to Ethernet network by Ethernet cable (not included)
- **HDMI:** Connects to an HDMI display by HDMI cable (not included)
- **SD/Micro-SD card slot:** Inserts a SD/Micro-SD card

## \* Power Jack

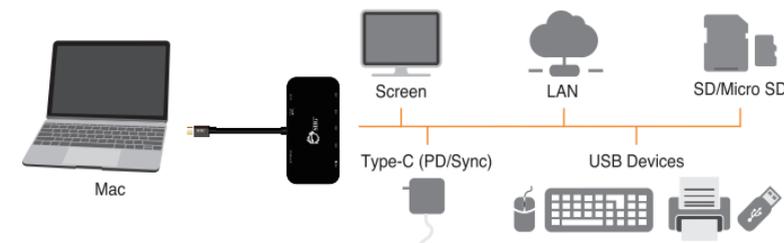
Refer to below for the specifications of the 5V power adapter.



Outside diameter (OD)	Inside diameter (ID)	Plug Length (L)	Negative / Positive
3.5(mm)	1.5(mm)	10(mm)	Centerpin for positive voltage and the outer shield for negative voltage

## Application

The powerful USB-C dock adds multiple ports to your USB-C enabled computer simultaneously making it a multi-task workstation. Greatly enhance your computer's connectivity performance including video, LAN, storage and so on. Compact design makes it also easy to carry, a great expansion companion for home, office or on-the-go.



**Remark:** Connects to either a SD card or a Micro-SD card at one time