

Specifications

Host Interface	USB 3.0
Connectors	RJ45 Ethernet, Female & USB-C, Male
Housing Material	Solid Plastic
Built-in Cable Length	5.90" (150mm)
Power	USB bus-powered
Output Cable Range	CAT-5e 100m (Max.)
Operating Temperature	32 ~ 140° F
Storage Temperature	-4 ~ 140° F
Humidity	5% to 85% RH
Dimensions	2.56" (W) x 0.79" (H) x 1.18" (D)
Weight	0.06 lbs

System Requirements

- Windows® or Mac® systems with an available USB-C port

Package Contents

- USB-C to Gigabit Ethernet Adapter - USB 3.0
- User Reference Guide

Product Layout



Figure 1 USB-C to Gigabit Ethernet Adapter - USB 3.0

- RJ45 Ethernet Port:** Connects to an Ethernet cable (not included)
- USB-C:** Connects to an available USB-C port of the computer

LED Indicators

- Activity LED (Yellow):** Blinking when network activity is detected
- Connectivity LED (Green & Blue):** On when network is connected

Windows Installation

Windows has built-in driver support for this adapter. Simply plug in the adapter and the driver will load automatically.

Windows Verification

- Right click Computer or This PC on the desktop, and select Manage.
- Select Device Manager then expand Network adapters section.
- Realtek USB GbE Family Controller should be displayed.

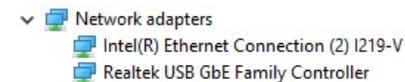


Figure 2

Mac OS Installation

- Insert this adapter to an available USB-C port. Mac OS has a built-in driver and will load it automatically.
- The Gigabit Ethernet interface requires an additional driver to maximize its capability. Connect an Ethernet cable to this adapter and go to siig.com to download the latest Ethernet driver.
- Enter part # **JU-NE0914-S1** into the search box to find this product, select it, then click **Downloads** tab and download the appropriate driver for your Mac OS.
- Run it and follow the on-screen steps to update the driver.
- After restarting, the adapter is ready for use.

Mac OS Verification

- Click on the left-top corner of the taskbar and choose **About This Mac**.
- Choose **System Report...**, and expand **USB** section (under Hardware).
- USB 10/100/1000 LAN** should be displayed in the list.

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Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at www.siig.com and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 1-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for one (1) year from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to SIIG.RMA or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included.
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:
SIIG, Inc.
6078 Stewart Avenue
Fremont, CA 94538-3152, USA
RMA #: _____
- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

PRODUCT NAME

USB-C to Gigabit Ethernet Adapter - USB 3.0

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

SIIG, Inc.

6078 Stewart Avenue

Fremont, CA 94538-3152, USA

Phone: 510-657-8688

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USB-C to Gigabit Ethernet Adapter - USB 3.0 User Reference Guide



Introduction

USB-C to Gigabit Ethernet Adapter - USB 3.0 adds a RJ45 Ethernet port to a USB-C enabled computer.

LOT Number Sticker

For future product return or exchange, this LOT number is required. Please keep it for your reference.



FAQ

1. If the adapter is not working properly:

- Check both RJ-45 and USB-C connection are solid
- Use a different networking (RJ-45) cable
- Make sure the adapter's power LED is lit after plugged into the USB-C port of the computer
- Try plugging into a different USB-C port
- Check whether the driver is installed successfully. (Refer to *Verification* for more details)

2. Where can I find the latest drivers?

Go to www.siig.com/download, and type in part number **JU-NE0914-S1** to find the latest driver for your OS.

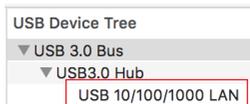


Figure 3

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