USB-C to USB 3.0 Hub & Gigabit Ethernet LAN Adapter

User Reference Guide

P/N: JU-H30D11-S1

Introduction

USB-C to USB 3.0 Hub & Gigabit Ethernet LAN Adapter adds three USB 3.0 ports and one Gigabit Ethernet port (RJ45) to USB-C enabled system instantly.

Key Features and Benefits

- Supports fast data transfer rates up to 5Gb/s. Backward compatible with USB 2.0/1.1 devices
- Provides reliable wired network connection in the speed of 10/100/1000Mbps
- Aluminum housing enhances durability. Compact design for easy portability and storage

Specifications

Chipset	GL3523, RTL8153
Connectors	1x USB-C, Male 3x USB 3.0 Type-A, Female & 1x RJ45, Female (Ethernet)
Data Transfer Rate	Up to 5Gb/s
Compatible Networks	10/100/1000Mbps
Power	USB-Powered
Built-in Cable Length	3.94"
Dimensions	3.54" (W) x 0.59" (H) x 1.77"(D)
Weight	0.12lbs

Package Contents

- *USB-C to USB 3.0 Hub & Gigabit Ethernet LAN Adapter*
- User Reference Guide

System Requirements

- PC or MAC system with an available USB-C port
- Windows® 10 / 8.1 / 8 / 7 (32-/64-bit)
- Mac OS X® 10.13 to 10.10

Layout

USB 3.0 ports (x3)   USB-C

RJ45 Ethernet port

Figure 1: *USB-C to USB 3.0 Hub & Gigabit Ethernet LAN Adapter*

- **RJ45 Ethernet port**: Connects to Ethernet network
- **USB 3.0 ports (x3)**: Connects to USB devices such as mice, pen drives, and printers
- **USB-C**: Connects to an available USB-C port of the computer

Application

USB-C to USB 3.0 Hub & Gigabit Ethernet LAN Adapter expands a USB-C port on your laptop into three USB 3.0 ports and one Gigabit Ethernet port to enhance connectivity.

Internet

Figure 2: Application

Note:

1. It's not recommended to connect multiple devices with high power consumption, such as external hard drives, as this may prevent other devices from receiving power (they will still sync).

2. Some USB devices may not work with the hub if they require direct connections to host ports, such as 2.4GHz wireless keyboards and mice.

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 1-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for one (1) year from the date of purchase of the product. This warranty is not transferable and is available only to the original purchaser of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

> **Step 1:** Submit your RMA request.
>
> Go to **www.siig.com**, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.
>
> **Step 2:** After obtaining an RMA number, ship the product.
> * Properly pack the product for shipping. All accessories that came with the original package must be included
> * Include a copy of your original sales receipt inside the package with date of purchase and place of purchase circled and clearly visible
> * Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton
> * You are responsible for the cost of shipping to SIIG. Ship the product to the following address:
>
>   **SIIG, Inc.**
>   **6078 Stewart Avenue**
>   **Fremont, CA 94538-3152, USA**
>   **RMA #: _____**
> * SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, VARs and through e-commerce sites.