USB to Serial Adapter Cable
<u>Quick Installation Guide</u>

Introduction

Adds one 9-pin RS-232 serial port to USB-equipped computer systems.

Key Features and Benefits

- Provides one 9-pin (DB9) RS-232 port
- Supports data transfer rate up to 500kb/s
- USB plug-n-play and bus-powered
- Connectors: USB Type A (male); 9-pin RS-232 serial (male)

Serial Number Sticker

For future product return or exchange, this serial number is required. Please keep it for your reference.

```
┌─────────────────────────┐
│                         │
│                         │
└─────────────────────────┘
   Serial Number      Part Number
```

System Requirements

- USB equipped computer with an available USB port
- Windows® 8 (32/64-bit) / 7 (32/64-bit) / Vista (32/64-bit) / XP (32/64-bit) / Server 2003 (32/64-bit) / Server 2008 (32/64-bit) / Server 2008 R2 / 2000

Package Contents

- *USB to Serial Adapter Cable*
- Driver CD
- Quick installation guide
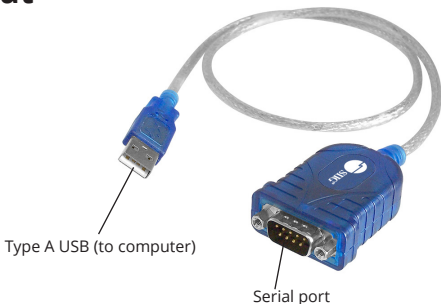
Layout

Type A USB (to computer)

Serial port

Figure 1: Layout

Windows Installation

Make sure the driver is installed **before** plugging the *USB to Serial Adapter Cable* into the computer. **Do Not** plug the *USB to Serial Adapter Cable* into the computer until instructed to do so.

Windows 8 (32/64-bit) / 7 (32/64-bit) / Server 2008 R2

1. At the Windows desktop insert the driver CD. Close the CD autoplay box if prompted.
2. Click **Windows** key and **R** key, type **D:\setup.exe**, then press **Enter**. (Change **D:** to match your CD-ROM drive letter)
3. At User Account Control, click **Yes**. For Server 2008 R2, skip this step.
4. At Welcome to the InstallShield Wizard for PL-2303 USB to Serial, click **Next**, then click **Finish**.
5. Plug the *USB to Serial Adapter Cable* into a USB port and the driver will install automatically.
6. Restart Windows to complete the installation.

Windows Vista (32/64-bit) / XP (32/64-bit) / Server 2003 & 2008 (32/64-bit) / 2000

1. At the Windows desktop insert the driver CD.
2. <u>At the CD autoplay window</u>: Double click the **setup** file in the driver CD.
   <u>If the CD autoplay window does not start</u>: Click **Start**, and **Run**, type **D:\setup.exe**, then press **Enter**. (Change **D:** to match your CD-ROM drive letter)
3. At User Account Control, click **Allow**. Skip this step if not prompted.
4. At Welcome to the InstallShield Wizard for PL-2303 USB to Serial, click **Next**, then click **Finish**.
5. Plug the *USB to Serial Adapter Cable* into a USB port and the driver will install automatically.
6. Restart Windows to complete the installation.

To Verify Windows Installation

1. Check **Device Manager** to verify installation.

   For Windows 8 / 7: Right click **Computer**, click **Manage**, then click **Device Manager**.

   For Windows Vista: Right click **Computer**, click **Manage**, click **Continue**, then click **Device Manager**.

   For Server 2008 / 2008 R2: Right click **Computer**, click **Manage**, double click **Diagnostics**, then click **Device Manager**.

   For Windows XP / Server 2003 / 2000: Right click **My Computer**, click **Manage**, then click **Device Manager**.

2. Double click **Ports (COM & LPT)**, a **Prolific USB-to-Serial Comm Port...** should be displayed.

Blank Page

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 5-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for five (5) years from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to **www.siig.com**, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to SIIG RMA or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included.

- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.

- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

  SIIG, Inc.
  6078 Stewart Avenue
  Fremont, CA 94538-3152, USA
  RMA #: _____

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.