# Thunderbolt 3 USB-C Hub
# with Card Reader & PD Adapter

## User Reference Guide

## Introduction

The *Thunderbolt 3 USB-C Hub with Card Reader & PD Adapter* is a great expansion companion for MacBook Pro. It adds multiple ports simultaneously to increase connectivity.

## Key Features and Benefits

- Supports PD charging via the Thunderbolt 3 port
- Aluminum housing enhances durability and reliability
- Plug-n-Play, no driver or software installation required

## Package Contents

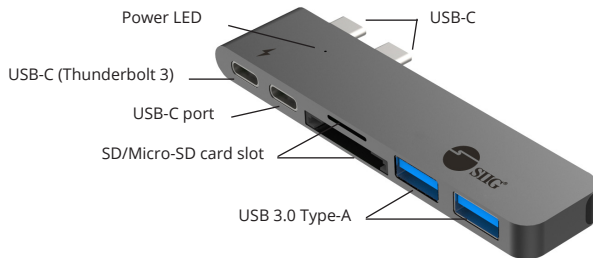- *Thunderbolt 3 USB-C Hub with Card Reader & PD Adapter*
- User Reference Guide

## System Requirements

- 2016/2017 MacBook Pro with dual USB-C port

## Specifications

| | |
|---|---|
| Number of Connectors | 6 |
| Connectors | 1x USB-C (Thunderbolt 3) , Female<br>1x USB-C (Data Only) , Female<br>2x USB 3.0 Type-A , Female<br>1x SD memory card slot<br>1x Micro SD memory card slot |
| Data Transfer Rate | USB-C (Thunderbolt 3): Up to 40Gb/s<br>USB-C: Up to 5Gb/s<br>USB3.0 Type-A: Up to 5Gb/s |
| Color | Silver /Space Gray |
| Memory Card Capacity | Up to 2TB (max) |
| Dimensions | 3.78" (W) x 0.33" (H) x 0.89" (D) |
| Weight | 0.05 lbs |
| Operating Temperature | 14 to 140 degrees F |
| Storage Temperature | -4 to 158 degrees F |
| Humidity | 0% to 90% RH (non-condensing) |

# Layout



**Figure 1:** *Thunderbolt 3 USB-C Hub with Card Reader & PD Adapter*

- **USB-C:** Connects to USB-C ports of your MacBook Pro
- **Power LED:** On when the adapter is powered on
- **USB-C (Thunderbolt 3):** Connects to a USB-C power source for power charging your MacBook Pro or connects to USB-C device for fast data transfering (up to 40GB/s)
- **USB-C port:** Connects to USB-C device for data transfering (Data only, up to 5GB/s)
- **SD/Micro-SD card slot:** Inserts a SD/Micro-SD card (SD/SDHC/SDXC,Micro SD, TF card)
- **USB 3.0 Type-A (x2):** Connects to USB peripherals such as mice, flash drivers, or printers

**Note:** When you unplug the devices from the adapter, please handle it with caution.

**Figure 2: Application**

# Technical Support and Warranty

**QUESTIONS?** SIIG's **Online Support** has answers! Simply visit our web site at *www.siig.com* and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 2-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for two (2) years from the date of purchase of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

> **Step 1:** Submit your RMA request.
>
> Go to **www.siig.com**, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to <u>SIIG RMA</u> or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.
>
> **Step 2:** After obtaining an RMA number, ship the product.
>
> - Properly pack the product for shipping. All accessories that came with the original package must be included.
> - Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton.
> - You are responsible for the cost of shipping to SIIG. Ship the product to the following address:
>
>   **SIIG, Inc.**
>   **6078 Stewart Avenue**
>   **Fremont, CA 94538-3152, USA**
>   **RMA #:** _____
>
> - SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer.

# About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, and VARs in the Americas and the UK, and through e-commerce sites.

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**PRODUCT NAME**

Thunderbolt 3 USB-C Hub with Card Reader & PD Adapter

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B
OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

**FCC COMPLIANCE STATEMENT:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

SIIG, Inc.

6078 Stewart Avenue Fremont, CA 94538-3152, USA

Phone: 510-657-8688

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