

User Manual

HDMI/VGA 2x1 HDBaseT 4K Scaler Switcher



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Preface

Read this user manual carefully before using the product. Pictures are shown in this manual for reference only. Different models and specifications are subject to real product.

This manual is only for operation instruction, please contact the local distributor for maintenance assistance. The functions described in this version were updated till July, 2018. In the constant effort to improve the product, we reserve the right to make functions or parameters changes without notice or obligation. Please refer to the dealers for the latest details.

FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference.

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.



SAFETY PRECAUTIONS

To ensure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment.
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

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1. Product Introduction

The product is a professional 4K Scaler Switcher that scales HDMI/VGA video signal to an HDBaseT output by selecting output resolution from 720p to 4K via OSD. The HDBaseT output supports bidirectional PoH and can connect to HDBaseT receiver up to a maximum of 70 meters (230 ft) (HDBaseT receiver sold separately).

With 1 IR In and 1 IR Out and 1 RS232, the IR and RS232 control signals can be transmitted bi-directionally between the switcher and a compatible HDBaseT receiver. It also works with the HDMI and VGA table grommets to switch source and output black screen for display (table grommets sold separately).

The switcher supports advanced built-in EDID management and is HDCP 2.2 compliant. Video and audio sources can be selected via front panel button, table grommets or RS232 commands by 3rd Party control device. Moreover, it features volume buttons to turn up/down the volume level.

1.1 Features

- Features 1 HDMI input and 1 VGA input with auxiliary audio input.
- The output resolution can be selected from 720p to 4k x 2k @30Hz 4:4:4 to assure preferred output.
- Transmits 4Kx2K up to 131ft (40m) or 1080p up to 230ft (70m) via HDBaseT port.
- Supports volume control via buttons.
- Supports HDMI/VGA table grommets to control source switching and black screen showing.
- Automatically switch based on video sensing.
- Supports RS232 pass-through to communicate control signal between the scaler and the connected HDBaseT matrix or receiver.
- Allows the connected source and display to be controlled via bi-directional IR pass-through remotely.
- Supports bidirectional PoH, the HDBaseT receiver can be powered by this scaler switcher, or this scaler switcher can be powered by compatible device via HDBaseT port.
- Supports advanced built-in EDID management.

1.2 Packing List

- 1 x HDMI/VGA 2x1 HDBaseT 4K Scaler Switcher
- 2 x Mounting Ears with 4 Screws
- 4 x Plastic Cushions
- 1 x Power Adapter (12VDC, 2A)
- 1 x RS232 Cable
- 2 x 3-pin Phoenix Connectors

Note: Please contact your distributor immediately if you found any damage or defect in the components.

2. Specification

Input & Output	
Input	(1) HDMI; (1) VGA; (1) AUDIO
Input Connector	(1) Type A Female HDMI; (1) female VGA (15-pin); (1) 3.5mm mini jack
Output	(1) HDBaseT
Output Connector	(1) Female RJ45(with LED indicators)
Control	(1) IR IN; (1) IR OUT; (1) RS232; (1) GR1; (1) GR2
Control Connector	(2) 3.5mm mini jacks; (3) 3-pin phoenix connectors
General	
Input Resolution	<ul style="list-style-type: none"> ▪ HDMI: Up to 4K@60Hz 4:2:0, supports HDMI1.4, and HDCP2.2 compliant. ▪ VGA: Up to 1920x1200@60Hz.
Output Resolution	3840x2160@30Hz, 1920x1080@60Hz, 1080x 720p@60hz, supports HDMI1.4, and HDCP1.4 compliant.
Transmission Distance	4K≤40m; 1080p≤70m (High-qualified Cat5e/6/7 cable)
Bandwidth	10.2Gbps
EDID	In-built EDID management
Power Supply	Input:100V~240V AC; Output:12VDC 2A
Power Consumption	8w (max)
Operation Temperature	-10 ~ +40°C (+14°F ~ +104°F)
Storage Temperature	-15 ~ +55°C (+5°F ~ +131°F)
Relative Humidity	10% ~ 90%
Dimension (W*H*D)	195mm x 23.6mm x 100mm
Net Weight (g)	303g

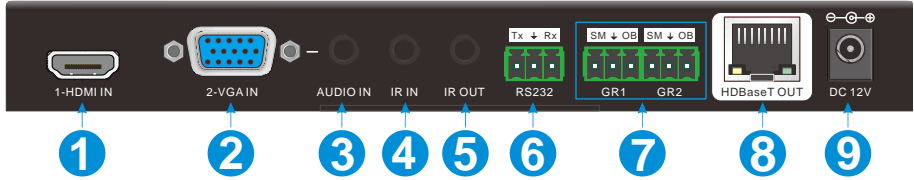
3. Panel Description

3.1 Front Panel



No.	Name	Description
①	Power LED	Red when powered on.
②	Signal LED	<ul style="list-style-type: none"> ▪ AUTO: Auto switching activity LED. ▪ HDMI: HDMI input activity LED. ▪ VGA: VGA input activity LED.
③	Auto Switching Selector	Press this to enter / exit auto switching mode.
④	Volume Down	Press this to decrease the output volume of scaler switcher and display.
⑤	Volume Up	Press this to increase the output volume of scaler switcher and display.
⑥	OUTPUT RES	Press this to enter On Screen Display menu (OSD) to select the output resolution.
⑦	FIRMWARE	Micro USB port, used for firmware update.

3.2 Rear Panel



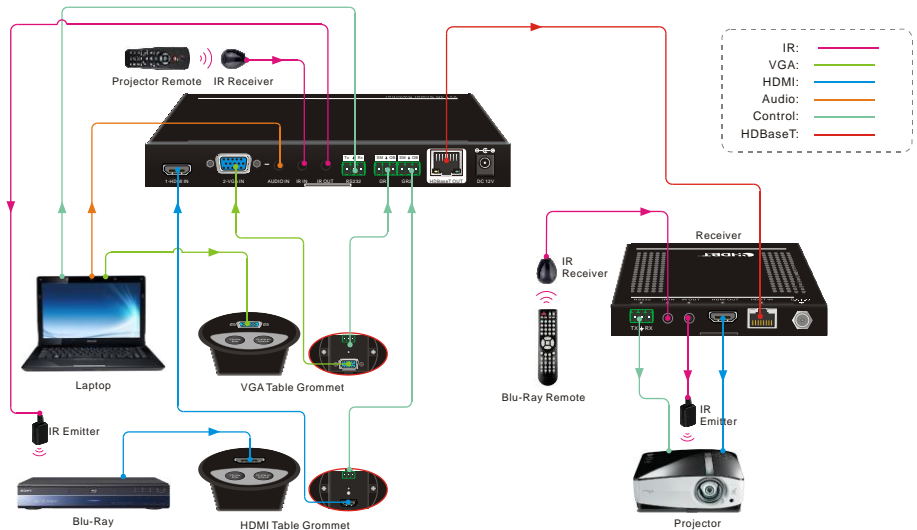
No.	Name	Description
①	1-HDMI IN	HDMI input port, connect with HDMI source device.
②	2-VGA IN	VGA input port, connect with VGA source device.
③	AUDIO IN	VGA auxiliary audio input.
④	IR IN	Connect with IR receiver to control device via IR.
⑤	IR OUT	Connect with IR emitter to control source via IR.
⑥	RS232	<ul style="list-style-type: none"> ▪ Serial port, connect a control device (PC) to control the switcher. ▪ Control the third-party device from control device based on RS232 pass-through.
⑦	GR1& GR2	Connect with HDMI or VGA table grommet to control source switching and black screen showing.
⑧	HDBaseT OUT	Connect with HDBaseT matrix or receivers via Cat5e/6/7 cable.
⑨	DC 12V	Conenct the including power adaptor.

4. System Connection

4.1 Usage Precaution

- Verify all components and accessories included before installation.
- System should be installed in a clean environment with proper temperature and humidity.
- If the scaler switcher will be permanently mounted to a surface, attach the included mounting ears with the supplied screws.
- If the scaler switcher will be sitting on a shelf, attach the included plastic cushions to the bottom of the unit.
- All of the power switches, plugs, sockets and power cords should be insulated and safe.
- All devices should be connected before power on.

4.2 System Diagram



5. Button Control

Front panel buttons can be used for video switching, volume adjusting and output resolution selection.

5.1 Signal Switching

① Manual Switching

Press the **SORCE/AUTO-3s** button to select the HDMI or VGA source, the corresponding green activity LED (HDMI/VGA) will be lighted up.

② Auto Switching

Long-press the **SORCE/AUTO-3s** button at least 3 seconds to enable auto switching mode, the green activity LED (AUTO) will be lighted up. Press this button again to select next source and exit auto mode.

The auto switching mode abides by the following principles:

- **New Input**

Once new source is connected, the new source will be automatically switched to input signal.

- **Rebooting Device**

The switcher has the ability to save the last configuration before losing power. The switcher automatically enters the mode as last mode used; moreover, it detects all the inputs and memorizes the connection status for future rebooting using. If the last displayed signal is still available, the unit will output the signal. Otherwise, the unit will detect all the input signals with priority from HDMI to VGA. When the first signal was detected, it will transfer to output.

- **Signal Removing**

Once removing the current display signal, the switcher will detect all input signals with priority from HDMI to VGA. It will transfer the signal firstly detected to be available to output device.

5.2 Volume Adjustment

① Press the **Volume Up** button to increase the output volume of scaler switcher and display.

② Press the **Volume Down** button to decrease the output volume of scaler switcher and display.

5.3 Output Resolution Selection

① Resolution Selection

Step1: Press the **OUTPUT RES** button to enter the following resolution list shown as below.

Resolution
3840 × 2160
1920 × 1080
1280 × 720

Step2: Press this button again to move up and down at the list.

Step3: Long-press this button at least 2 seconds to confirm the selected output resolution.

② Resolution Reset

Long-press the **OUTPUT RES** button at least 5 seconds to reset the output resolution to default 720P.

6. RS232 Control

Connect the control device (PC) to the RS232 port of the switcher, The switcher can be controlled by sending RS232 commands via RS232 control software installed in PC.

The RS232 port supports pass-through function, in additional, RS232 commands can be transmitted bi-directionally between the switcher and HDBaseT receiver, so it is able to control a third party device from local or remote. The baud rate supports 2400, 4800, 9600(default), 19200, 38400, 57600 or 115200.

6.1 RS232 Control Software

- **Installation:** Copy the control software file to the computer connected with the switcher.
- **Uninstallation:** Delete all the control software files in corresponding file path.
- **Basic Settings:**

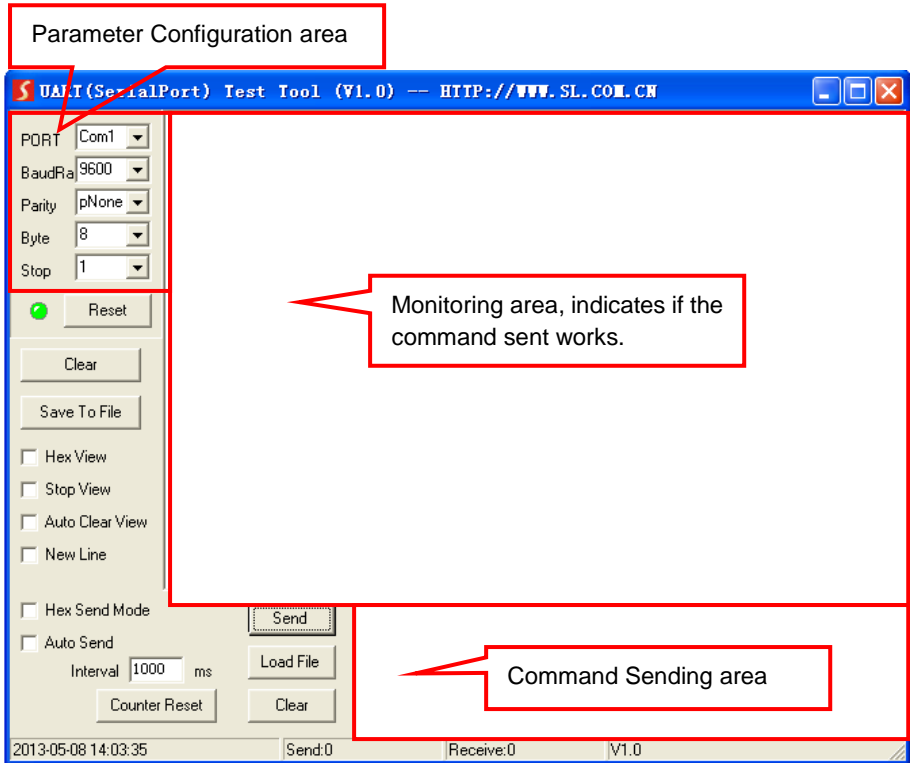
First to connect the switcher with all input devices and output devices needed, then to connect it with a computer which is installed with RS232 control software. Finally, double-click the software icon to run this software.

Here we take the software **CommWatch.exe** as example. The icon is showed as below:



CommWatch.exe

The interface of the control software is showed as below:



Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, and then the command is ready to be sent in Command Sending Area.

6.2 RS232 Command

Communication protocol: RS232 Communication Protocol

Baud rate: 9600

Data bit: 8

Stop bit: 1

Parity bit: none

6.2.1 System Configuration

Command	Function	Feedback
SFUD<CR><LF>	Software upgrading	Software Update
GET VER<CR><LF>	Check the software version	Version Vx.x.x
FRST<CR><LF>	Restore factory default	Factor Reset
WAKE<CR><LF>	Wake up the system	Wake Up
STBY<CR><LF>	Turn the system to standby mode	Go To Standby
GET STA<CR><LF>	Get the system status	Input:VGA Resolution: 1024x768 Manual Switching Source Volume: 60 EDID: Initial HDCP: ON

6.2.2 Signal Switching

Command	Function	Feedback
SWIN H1<CR><LF>	Switch to HDMI input	Switch to hdmi
SWIN VG<CR><LF>	Switch to VGA input	Switch to vga
AUTO 01<CR><LF>	Enable auto switching mode	Auto Switching
AUTO 00<CR><LF>	Disable auto switching mode	Manual Switching

6.2.3 Audio Setting

Command	Function	Feedback
AUMT S1<CR><LF>	Mute source audio	Audio Mute Source: Enable
AUMT S0<CR><LF>	Unmute source audio	Audio Mute Source: Disable

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Command	Function	Feedback
VOLS AP<CR><LF>	Increase the source volume to xx (xx=0~60)	Source Volume: xx
VOLS AN<CR><LF>	Decrease the source volume to xx (xx=0~60)	Source Volume: xx
VOLS xx<CR><LF>	Set the source volume to xx (xx=0~60)	Source Volume: xx

6.2.4 Output Resolution Selection

Command	Function	Feedback
SRES 01<CR><LF>	Change output resolution to 3840x2160	Resolution: 3840x2160
SRES 02<CR><LF>	Change output resolution to 1920x1080	Resolution: 1920x1080
SRES 03<CR><LF>	Change output resolution to 1280x720	Resolution: 1280x720

6.2.5 EDID Management

Command	Function	Feedback
EDID DF<CR><LF>	EDID default	EDID: Initial
EDID MN<CR><LF>	Get the EDID data from display	EDID: Manage
EDID US<CR><LF>	When the command applied, system prompts to upload the user-defined EDID file (.bin) from U-disk.	EDID: User

6.2.6 Baudrate Setting

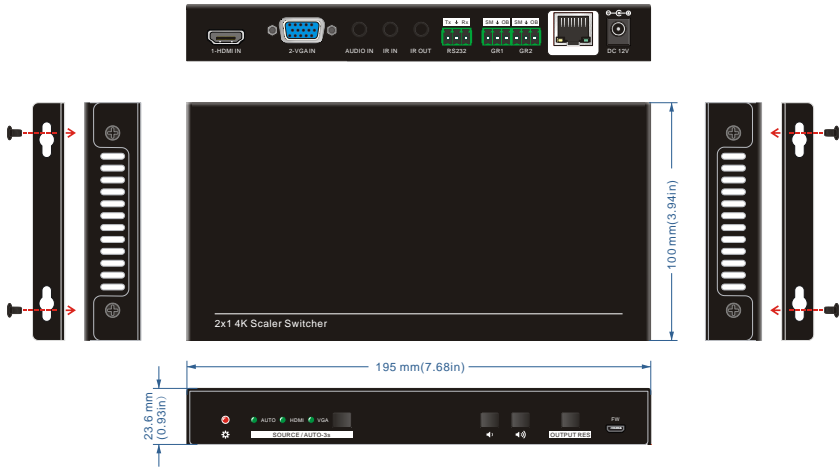
Command	Function	Feedback
BAUD 115200<CR><LF>	Set the RS232 baudrate to 115200	Set Baudrate 115200
BAUD 57600<CR><LF>	Set the RS232 baudrate to 57600	Set Baudrate 57600
BAUD 38400<CR><LF>	Set the RS232 baudrate to 38400	Set Baudrate 38400
BAUD 19200<CR><LF>	Set the RS232 baudrate to 19200	Set Baudrate 19200
BAUD 9600<CR><LF>	Set the RS232 baudrate to 9600	Set Baudrate 9600
BAUD 2400<CR><LF>	Set the RS232 baudrate to 2400	Set Baudrate 2400
BAUD 4800<CR><LF>	Set the RS232 baudrate to 4800	Set Baudrate 4800

6.2.7 Control Far-end Third Party Device

Command	Description	Command Example																
/+b:xxxxxxxx	<p>Send ASCII command to control far-end third party device from the scaler switcher to receiver based on RS232 pass-through function.</p> <p>① b = 0~6 is for baud rate.</p> <table border="1"> <thead> <tr> <th>b</th> <th>Baud Rate</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>2400</td> </tr> <tr> <td>1</td> <td>4800</td> </tr> <tr> <td>2</td> <td>9600</td> </tr> <tr> <td>3</td> <td>19200</td> </tr> <tr> <td>4</td> <td>38400</td> </tr> <tr> <td>5</td> <td>57600</td> </tr> <tr> <td>6</td> <td>115200</td> </tr> </tbody> </table> <p>② xxxxxxxx is for ASCII data (max 48 Byte).</p>	b	Baud Rate	0	2400	1	4800	2	9600	3	19200	4	38400	5	57600	6	115200	<p>/+2:123456789 Send the ASCII command "123456789" to control the third party device of which baud rate is 9600.</p>
b	Baud Rate																	
0	2400																	
1	4800																	
2	9600																	
3	19200																	
4	38400																	
5	57600																	
6	115200																	
/-b:xx xx xx xx	<p>Send HEX command to control far-end third party device from the scaler switcher to receiver based on RS232 pass-through function.</p> <p>① b = 0~6 is for baud rate.</p> <table border="1"> <thead> <tr> <th>b</th> <th>Baud Rate</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>2400</td> </tr> <tr> <td>1</td> <td>4800</td> </tr> </tbody> </table>	b	Baud Rate	0	2400	1	4800	<p>/-2:30 31 32 33 34 Send the HEX command "30 31 32 33 34" to control the third party device of which baud rate is 9600.</p>										
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Command	Description	Command Example										
	<table border="1" data-bbox="397 183 696 351"> <tr> <td align="center">2</td> <td align="center">9600</td> </tr> <tr> <td align="center">3</td> <td align="center">19200</td> </tr> <tr> <td align="center">4</td> <td align="center">38400</td> </tr> <tr> <td align="center">5</td> <td align="center">57600</td> </tr> <tr> <td align="center">6</td> <td align="center">115200</td> </tr> </table> <p data-bbox="315 359 744 414">② xx xx xx xx is for HEX data (max 48 Byte).</p>	2	9600	3	19200	4	38400	5	57600	6	115200	
2	9600											
3	19200											
4	38400											
5	57600											
6	115200											

7. Panel Drawing



8. Troubleshooting and Maintenance

Problems	Potential Causes	Solutions
Output image with white noise.	Bad quality of the connecting cable.	Try another high quality cable.
	Fail or loose connection.	Make sure the connection is good.
No output image when switching.	No signal at the input / output end.	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
	Fail or loose connection.	Make sure the connection is good.
	The switcher is broken.	Send it to authorized dealer for repairing.
POWER indicator doesn't work or no respond to any operation.	Fail connection of power cord.	Make sure the power cord connection is good.
Static becomes stronger when connecting the video connectors.	Bad grounding.	Check the grounding and make sure it is connected well.
Cannot control the device by control device (e.g. a PC) through RS232 port.	Wrong RS232 communication parameters.	Make sure RS232 communication parameters are correct.
	Broken RS232 port.	Check with the authorized dealer.

Note: If your problem still remaining after following the above troubleshooting steps, please contact your local dealer or distributor for further assistance.

9. Customer Service

The return of a product to our Customer Service implies the full agreement of the terms and conditions hereinafter. These terms and conditions may be changed without prior notice.

1) Warranty

The limited warranty period of the product is fixed three years.

2) Scope

These terms and conditions of Customer Service apply to the customer service provided for the products or any other items sold by authorized distributor only.

3) Warranty Exclusions:

- Warranty expiration.
- Factory applied serial number has been altered or removed from the product.
- Damage, deterioration or malfunction caused by:
 - ✓ Normal wear and tear.
 - ✓ Use of supplies or parts not meeting our specifications.
 - ✓ No certificate or invoice as the proof of warranty.
 - ✓ The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
 - ✓ Damage caused by force majeure.
 - ✓ Servicing not authorized by distributor.
 - ✓ Any other causes which does not relate to a product defect.
- Shipping fees, installation or labor charges for installation or setup of the product.

4) Documentation:

Customer Service will accept defective product(s) in the scope of warranty coverage at the sole condition that the defeat has been clearly defined, and upon reception of the documents or copy of invoice, indicating the date of purchase, the type of product, the serial number, and the name of distributor.

Remarks: For further assistance or solutions, please contact your local distributor.