SIIG®

Universal Hybrid Dual 4K Video Docking Station

User Manual

04-1302A   P/N: JU-DK0H11-S1

Table of Contents

Features

- Support USB 3.0 5G speed connection between host and docking station.
- Support USB 3.0 type-A port x6, support 5Gbps speed and 5V/900mA power output (USB 3.0 the same as USB 3.1 Gen1 or USB 3.2 Gen1)
- Support two DisplayLink video output
- Each video output support HDMI or DP output.
- DisplayLink video output resolution up to 4K 3840x2160p@60Hz
- DisplayLink video output support PCM 2.0ch and 5.1ch audio
- Support Ethernet 10/100/1000Mbps
- Support 3.5mm Headset jack

Package contents

- Dual 4K video docking station
- Power adapter DC 20V / 2A
- USB 3.0 Type B to Type-A cable
- USB 3.0 Type B to Type-C cable
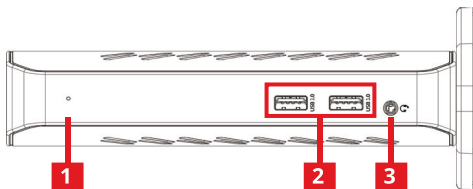- Driver CD
- User Manual

System requirements

- Host computer system with an available USB 3.0 Type-A or Type-C Port
- Windows® 10 / 8 .1/ 8 / 7 (32/64 bit)
- Mac OS X® 10.10 to 10.13.3, 10.14, 10.15

Operating system requirements are subject to change. For the latest requirements, please visit www.siig.com and search JU-DK0H11-1
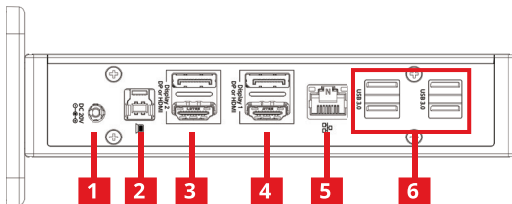
Note: If you connect the docking station to a USB 2.0 host port or use a USB 2.0 cable, performance will be limited.

Front View

1. **Power LED:**
   keep shining when power on

2. **USB 3.0 ports:**
   USB 3.0 Type-A port support USB
   UASP mode, 5Gbps speed and 5V/900mA
   power output.
   connect for USB peripherals

3. **3.5mm headset jack:**
   connect to headset
   (include audio and microphone)

Rear View

1. **Power jack:**
   Connect the Power Adapter to the DC Power Input Port on the Docking Station. DC 20V/2A

2. **USB 3.0 Type-B host:**
   Connect to USB 3.0 Type-A or Type-C port of system via include USB 3.0 Type B to Type-A cable or USB 3.0 Type B to Type-C cable.

3. **DisplayLink video output 2**
   This video output via DisplayLink chip Select DP or HDMI connect to display, they can't output simultaneously. Resolution up to 3840x2160@60Hz

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4. **DisplayLink video output 1**
   This video output via DisplayLink chip
   Select DP or HDMI connect to display,
   they can't output simultaneously.
   Resolution up to 3840x2160@60Hz

5. **RJ-45 Gigabit Ethernet port**
   connect to ethernet router or switch
   (Support 1000/100/10 Mbps)

6. **USB 3.0 ports:**
   USB 3.0 Type-A port support USB
   UASP mode, 5Gbps speed and 5V/900mA
   power output.
   connect for USB peripherals

DisplayLink driver installation

- "DisplayLink" driver is required
- Without DisplayLink driver install, DisplayLink video output 1 & 2 can not output video.
- For Mac OS X® 10.13.4 to 10.13.6, Please check DisplayLink website for driver update and notes http://www.displaylink.com/downloads/macos

1. Please find the driver in driver CD or download from SIIG website

2. Follow the screen instructions to complete the installation and restart your PC/NB

(For Mac OS® 10.13.3 and the above, the system would display a "System Extension Blocked" warning while driver installing. Please allow "DisplayLink Corp" at Security & Privacy setting.)

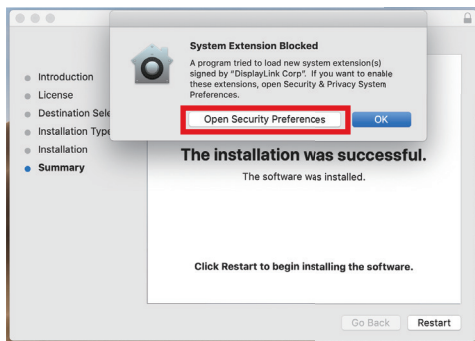3. For DisplayLink configuration, please search & refer to Support document on DisplayLink website https://support.displaylink.com/

Windows

How to configure DisplayLink displays on Windows
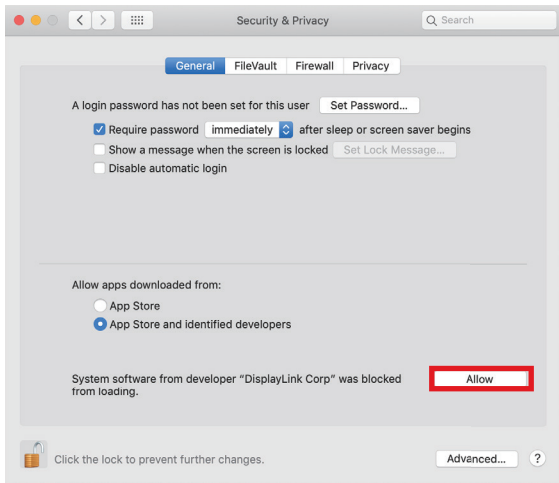
MAC

How to configure DisplayLink displays on Mac OS X

Allow "DisplayLink" app on Mac

Open Security Preference while driver installing

Allow "DisplayLink Corp" app

Supported Display resolution

Display Output	DisplayLink Output 1 A	DisplayLink Output 2 B
Only A	4K@60	N/A
Only B	N/A	4K@60
A + B	4K@60	4K@60

Q & A

- **Why DisplayLink output has no video?**
  Ensure the DisplayLink driver have installed. Every output has DP or HDMI output, but can only select one output at once.

- **Why play video on DisplayLink output will have latency or cause CPU heavy loading ?**
  DisplayLink outputs are kind of USB video extend via DisplayLink chip which needs extra CPU computing.

Dear Valued Customer

WE REALLY APPRECIATE YOUR PURCHASE

~*thank you*~

Support

For more info or tech support
http://www.siig.com/support